

2025 Annual Report

Chairperson's words

2025 was a challenging year. While international conflicts and upheavals might seem distant to us, they inevitably created huge impacts on Taiwanese NGOs and gender organizations like Hotline. Just as the LGBTQ+ community was beginning to embrace the post-marriage-equality era, we were once again confronted with a series of uncertainties: drastic cuts to international funding, threats to Taiwan's democracy and sovereignty, and ongoing political turmoil, all of which forced us to fight for our survival. Even so, Hotline continued to demonstrate our resilience, and to find our footing. In 2025, we further paved our way through expanding the scale of the Trans March, deepening our collaboration with international organizations, reaching our fund-raising goals, and improving our daily services. Although it was not necessarily a journey with the most amazing landscape or the loudest cheers, we were accompanied and supported by many partners and community members. We believe, all these challenges we overcame in the past year will become our precious experiences, making us more devoted to our goals. The seeds we plant today will bloom someday.

Chen, Ling

Our Work at Hotline Taipei Headquarter

Because of your support, in 2025, the 11 full-time staff members as well as nearly 1,000 volunteers working at Hotline's Taipei headquarter office were able to accomplish together the following projects and services without worries and concerns, contributing to a better life for the LGBTQ+ community in Taiwan as well as their family and friends.

Community Services and Social Education

Telephone consultation service

- Observations in 2025
 - Hotline continued to receive a steady number of phone calls, but the number of service recipients was lower, indicating that there were more recurrent callers, as well as that callers were looking for support and companionship.
- Key objectives in 2026
 - To improve the visibility of our service: By promoting the telephone consultation service through diverse channels, we hope to help more people in need learn about our service.
 - To improve the accessibility of our service: As calling via landlines is more costly, our next goal is to increase our internet phone lines, which is more in

line with callers' (nearly 80% of whom are between 19 and 40 years old) habit.

- It is not easy to be a volunteer and a supervisor! In order to maintain the quality and sustainability of our service, it is important for us to provide more feedback for our volunteers.

We provided a total of 708 hours of service, answering 1,624 phone calls made by 375 LGBTQ+ individuals and parents with LGBTQ+ children. Each phone call lasted approximately 32 minutes in average.

The table below presents the top five topics covered in the consultations and their individual shares. You can learn more about our telephone consultation service here:

<https://hotline.org.tw/news/3605>

Topics	Percentages
Looking for support and companionship	63%
Relationship issues	12%
Issues about HIV/AIDS and sexually	11%
Individual identity and societal pressure	5%
Interpersonal relations	4%

*Service team: the telephone consultation group, which included 41 volunteers, 15 supervisors (senior volunteers), who provided the service 5 days a week, with an average of 3 volunteers on-call every day. A total of 11 sessions of advanced training and activities were provided for the volunteers.

LGBTQ+ and Gender Diversity Education

- Observations in 2025
 - The number of talks we gave this year increased by 10% compared to 2024 (22 talks more), while the number of attendees grew by 25% (2,974 people). We are truly grateful for every invitation.
 - The number of talks given to student groups increased significantly by 30% compared to 2024 (3,029 people). We continued to contribute to improve the level of inclusion of gender diversity in Taiwanese schools.
- Key objectives in 2026

- As Taiwan is an aged society, Hotline aims to enhance volunteers' understanding about issues related to long-term care of elderly people, so as to expand the focuses of our talks.
- We will continue to provide support and resources for LGBTQ+ education for education professionals located in rural areas, hoping to indirectly assist more LGBTQ+ teenagers.

236 talks were given, with a total of 14,994 attendees and the topics included: learning about LGBTQ+, inclusive campus and anti-bullying, sharing of LGBTQ+ life stories, transgender, safe sex, healthcare, social welfare, and long-term care for LGBTQ+.

Targeted group	No. of Talks	No. of Attendees
LGBTQ+ community	10	231
Students	152	9,812
Government agencies	28	2,877
General public	12	481
Education professionals	8	592
Medical and social service professionals	26	1,001
Total	236	14,994

*Service team: the education group, which included 25 volunteers, who had a meeting every 2 weeks.

Family Services

- Observations in 2025
 - As parents with transgender children faced a unique situation and special needs, it was necessary to think outside of the box when providing them services in order to effectively improve the level of mutual understanding and closeness between parents and their children.
 - Parents of homosexual/bisexual/pansexual individuals also expressed more specialized and focused needs when seeking assistance, and thus it was required to increase the level of professionalism of our service team in order to be able to be more helpful.
 - Parents with LGBTQ+ children also experienced the need to participate in socializing events, which could help them establish a sense of connection with the community.
- Key objectives in 2026
 - To improve the level of professionalism and accessibility of our services for parents of transgender individuals, as well as to expand the size of support community for them.

- To organize more socializing events exclusive for parents with LGBTQ+ children, enabling parents to build more connections with each other.
- To design entry-level courses for new parents with LGBTQ+ children, helping them improve the level of understanding and closeness in the relationship with their children.

We offered companionship and support for nearly 350 parents with LGBTQ+ children and LGBTQ+ individuals by organizing gatherings, telephone consultation, and counseling.

1. Parents with LGBTQ+ children

	No. of Events (both in-person and online)	No. of Attendees
Meeting group for parents with LGBTQ+ children (including in-person afternoon gatherings held in Taipei and Taichung, and a national online counseling platform. The online counseling platform is co-managed with Hotline's southern office)	12	87
Socializing events for parents with LGBTQ+ children (including movie screening and taking parents to gay bars)	4	56
Meeting group for parents with transgender children (in Taipei and Taichung city).	7	48
Individual consultation for parents with LGBTQ+ children	10	16
Volunteer training for LGBTQ+ individuals and parents	27	158

2. External lecture

	No. of Events (both in-person and online)	No. of Attendees
Parent-child relationship	6	121

3. Hotline consultation for parents with LGBTQ+ children: we received a total of 26 phone calls. The service was provided every Tuesday from 6-9pm and every Thursday from 2-5pm by 9 volunteering parents and 4 accompanying volunteers.

4. A consultation service about coming out: a total of 43 LGBTQ+ persons applied for the service, namely a one-on-one consultation regarding their experiences with coming out.

5. Support group for coming-out: a closed group that met for 8 sessions in total, with a total of 68 attendees discussing issues about parent-child relationships in the group.

6. We manage the Facebook Page “Dear Dad and Mom”:

<https://www.facebook.com/dearbama/>

7. We also manage LINE groups for parents with LGBTQ+ children and for parents with transgender children (including a northern group, a central group, an anonymous group and a transgender group): _340_parents

8. We produce a podcast show “All About Family,” and 30 episodes are available online now. The podcast centers the relationship between LGBTQ+ individuals and their parents, covering issues such as the journey of acceptance of parents after their children’s coming out, looking at LGBTQ+ families in the news media, and inviting experts to provide practical suggestions. You can listen to our show here: <https://pse.is/5gwklj>

*Service team: the family group, which included 6 volunteers, who had a meeting every 2 weeks.

HIV/AIDS Services

- Observations in 2025
 - We organized the “Hotline’s 20 years with HIV/AIDS” Exhibition, which encouraged the public to learn more about the impact stigmas have on gay men and people with HIV/AIDS, as well as demonstrated how Hotline’s HIV/AIDS group always discussed sex in different creative ways for the past 20 years so as to challenge the associated stigma through activism.
 - We continued to provide educational training for medical professionals and long-term care service workers, increasing the awareness of inclusive medical services and long-term care for LGBTQ+ individuals and people with HIV/AIDS.

- Key objectives in 2026
 - Hotline will collaborate with Taiwan Gender Equity Education Association and Taiwan Sex Industry & Workers' Rights Association to review the HIV/AIDS education in Taiwan and propose relevant suggestions.
 - We would continue to promote the awareness of inclusive medical services and long-term care for LGBTQ+ individuals and people with HIV/AIDS.
 - We will continue to explore various issues concerning the gay community, and to encourage more discussions and sharing of resources within the community.

1. G+ Boys Project

To learn more about the project: <https://gplus.taplink.ws/>

1.1 G+ Boys – a website on sexual pleasure/sexual education for gay men: a total of 85,499 visitors

1.2 We manage various social media accounts: feel free to follow, subscribe us, and turn on the notification.

YouTube: 2,140 subscribers

Instagram: 500 followers

Facebook page: 9,559 followers, and reaching a total of 270,864 views with all our posts in the previous year (up to 2025/12/31)

1.3 Talks and lectures: 40 sessions with a total of 1,674 attendees

2. We provided an anonymous testing service for HIV and syphilis. A total of 69 people received the service. Unfortunately, the service has been suspended since April, 2025 due to limited human resources and resource distribution.

3. In collaboration with other HIV/AIDS organizations, we organized various workshops to enhance the knowledge of the LGBTQ+ community and front-line public health professionals about gay men's sexual health and HIV/AIDS:

3.1 3 training workshops on HIV testing consultation with 180 attendees (in collaboration with Taiwan Care AIDS Association, Taipei City Hospital Kunming Prevention and Control Center, the Health Bureau of Taichung City Government, and the Health Bureau of Taitung County Government).

3.2 2 training workshops on chemsex for professionals were organized with a total of 126 attendees (in collaboration with Taiwan Care AIDS Association, Taipei City Hospital Kunming Prevention and Control Center, and Chung Shan Medical University Hospital).

4. We participated in the production of the podcast "18 Life Hacks for LGBTQ+," producing 12 episodes of "G+ Boys."

5. We organized the "Hi, V – Gay Men and HIV/AIDS, Hotline's 20 Years with HIV/AIDS" Exhibition

We looked back at the work of Hotline's HIV/AIDS group and through this exhibition, encouraged the public to examine the marks stigmas can leave in the life of gay men and people infected with HIV/AIDS. We wanted to demonstrate how the group had always talk about "sex" in creative and positive manners, and how we challenged stigmas through activism and various actions.

*Service team: the HIV/AIDS group, which included 21 volunteers, who had a meeting every 2 weeks. A total of 2 sessions of training and further education were organized for the volunteers

Lesbian Services

- Observations in 2025
 - The group continued to adjust our services in accordance with the needs of the lesbian community, so as to make sure that our services could be more aligned with their actual life and relationship experiences.
 - We organized single-session meetup groups (topics included sexual pleasure and intimate relationship). The number of attendees was more aligned with our expectation.
- Key objectives in 2026
 - Our core services will continue to be based on lesbians' actual needs, focusing on issues related to female bodies, female's sexual health and sexual pleasure, while introducing professional resources.
 - We aim to deepen our conversations by designing different forms of discussions, such as gatherings that feature films.
 - We want to create a safe and comfortable space for the lesbian community to interact with each other by organizing more relaxing socializing events that allow small-circle interaction and exchanges.

	No. of Sessions	No. of Attendees
1.Meetup groups, with the topics covering: long-term lesbian relationship, sexual pleasure for lesbians, basic knowledge about BDSM, etc.	6	80
2.Lectures on lesbian-related issues (body, sexual desire and intimate relationship)	3	100

3. We organized with the “Poly-Amory” team “Relationship Classes on Monday,” which discussed in depth about issues about affection, sense of security and other challenges common in a relationship. A total of 6 sessions were organized, with 120 attendees.

4. Podcast “Lesbian Weekly:” 45 episodes were uploaded in 2025, and we also organized 3 live events for the podcast, attracting 70 attendees. Since 2020, a total of 259 episodes has been produced and listened to for 3,782,168 times. The Podcast invites lesbians to share their life stories and looks at social issues from a lesbian perspective. You can listen to the show here: <https://pse.is/8nhsev>

5. The Instagram page of “Lesbian Weekly:” with a total 6,200 followers. You can follow us here: <https://www.instagram.com/lez.weekly/>

*Service team: the intimate relationship group, including 20 volunteers, who had a meeting every 2 weeks. A total of 2 sessions of training and further education were organized for the volunteers.

LGBTQ+ Youth Services

- Observations in 2025
 - The number of transgender (including non-binary and fluid) attendees accounted for nearly ¼ of the total participants.
 - More than 90% of the teenager attendees experienced emotional support and companionship, as well as managing to meet new LGBTQ+ friends.
 - Some teenager attendees later signed up to become a volunteer at Hotline, organizing other events with us.
- Key objectives in 2026
 - We aim to enable teenager attendees to experience emotional support, companionship, a sense of belonging, and further become able to develop their own community.
 - We'd invite teenagers to join our gatherings or assist our services, so as to empower them to speak out on their own.

1. LGBTQ+ teenager meeting group:

10 in-person meetings with 148 attendees

3 online meetings with 21 attendees

2. Chat up- a gathering for LGBTQ+ teenagers:

6 in-person gatherings with 87 attendees

3. We participated in the production of the podcast "18 Life Hacks for LGBTQ+," producing 12 episodes of "LGBTQ+ Youth Universe."

4. We published the results of the 2025 School Climate Survey on LGBTQ+ Students in Taiwan: the survey included two major parts, hostile school experiences of LGBTQ+ students and support resources provided by schools for LGBTQ+ students. A total of 1,716 valid samples was collected. We found a slight improvement in students' hostile school experiences, and an increase of the level of accessibility of some resources. Yet, overall speaking, changes were limited and there was still a lack of resources, especially for transgender students, who continued to be the group among LGBTQ+ students that faced most risks and difficulties. More information can be found here:

<https://hotline.org.tw/news/3567>

*Service team: the sexual right group, which included 25 volunteers, who had a meeting every 2 weeks.

LGBTQ Elderly and Multiple Identities

- Observations in 2025

- Taiwan officially became a super-aged society in 2025, making long-term care an issue that deeply concerned the LGBTQ+ community, as we witnessed very active participation in lectures and events on relevant topics.
 - More long-term care organizations chose to collaborate with Hotline, hoping to provide LGBTQ+ family caretakers and senior LGBTQ+ more inclusive services.
 - We continued to promote the awareness of gender-equity education in long-term care policies and sex-related issues in the context of care. Denmark's long-term care policies have become a model for Hotline's work.
- Key objectives in 2026
 - We'd continue to improve Hotline staff members and volunteers' understanding of Taiwan's long-term care system and services, encouraging every work group to incorporate the issues of long-term care into their work.
 - We will also continue to offer companionship and care for LGBTQ+ individuals with multiple identities, and aim to increase LGBTQ+ community's awareness of equal rights of senior LGBTQ+ and LGBTQ+ with disabilities.

1. Podcast "18 Life Hacks for LGBTQ+:" 28 episodes were produced in 2025, and a total of 307 episode have been online since 2020, reaching 324,589 listeners. Topics covered on the show include interviews with LGBTQ+ celebrities, special sessions for senior lesbians, weddings and funerals for LGBTQ+, exchanges of life experiences between LGBTQ+ of different generations, important historical events of the LGBTQ+ movement, long-term care for LGBTQ+, the life of LGBTQ+ teenagers, issues about life, death and illness, and the intimate relationship of gay men. You can listen to the show here:

<https://open.firstory.me/user/timestory>

2. Chat group for senior lesbians: 4 sessions were organized with 49 attendees

3. Support group for LGBTQ+ with disabilities (a collaboration with the Hand Angel): 13 meetings were organized with 196 attendees.

4. Sign language class: 6 lectures were given in one semester, with 122 attendees in total

5. We invested more resources in issues related to LGBTQ+, care and aging:

5.1 Support group for LGBTQ+ caretakers: 1 term with 4 sessions and a total of 30 attendees

5.2 Lectures on "Basic Knowledge about Long-term Care for LGBTQ+" and "Basic Knowledge about a LGBTQ+ Funerals:" 2 sessions, with 76 attendees

5.3 In collaboration with the Netherlands Office Taipei, we organized an internal exchange for professionals. A total of 10 organizations and 20 people attended. We also hosted a cross-nation discussion between Taiwan, South Korea, the Netherlands and Germany, which focused on the life experiences and care of senior LGBTQ+. A total of 90 people attended.

5.4 Collaborating with Taipei Veterans General Hospital and Taiwan Guidance and Counseling Association, we organized the seminar “From Confusion to Understanding – LGBTQ+ Families in Long-term Care,” attracting 100 help professionals.

5.5 We attended the workshop “Memory and Imagination: Transformative Justice, Human Rights and Democratic Resilience” hosted by the Department of Human Rights and Transitional Justice of Executive Yuan, which focused on how harms caused by the state to the LGBTQ+ community during the Martial Law era may affect the human rights and health of senior LGBTQ+.

6. Lectures on issues about senior LGBTQ+ and LGBTQ+ with disabilities at long-term care facilities as well as healthcare institutes: a total of 26 lectures were given with 1,001 attendees

*Service team: the elderly LGBTQ+ group, which included 25 volunteers, who had a meeting every 2 weeks. The group also assisted the work of our partner group Hand Angel.

Transgender Services

- Observations in 2025
 - In 2025, many discussions about transgender individuals’ use of public spaces emerged on social media platforms, indicating an increased visibility of these issues.
 - We continued to help the public learn more about transgender by collaborating with different industries, organizing the Trans March and other campaigns as well as providing social education.
- Key objectives in 2026
 - We will continue to provide the transgender community support and information to help them through their transition.
 - We will develop more collaborations and networks, so as to allow transgender issues to be known and understood by more people.
 - We aim to launch more focused and nuanced discussions about the issues related to transgender individuals’ use of public spaces.

	No. of Events	No. of Attendees
1. Transgender meeting group	4	89
2. Transgender Party	2	36
3. Lecture series on “Gender Fluidity” (with film screening)	5	118
4. Talk on transgender issues	15	483

5. Individual assistance for transgender clients: 8 service recipients

6. Podcast “Trans Rights” takes audience through transgender individuals’ life stories, so that the audience can explore with us the various possibilities about gender: 14 episodes were produced in 2025. The podcast show has in total produced 54 episodes since 2022, and they have been listened to for 12,039 times. You can find the podcast show here:

<https://open.firstory.me/user/cl60mbkxv04aq01sbdhn8dwni/platforms>

7. We organized 11 lectures featuring the book “The Multiverse of Gender: A Collection of Transgender Life Stories.” A total of 204 people attended. The book was selected by the Ministry of Cultural Affairs as a recommended book for elementary and middle school students in 2025.

*Service team: the transgender group, which included 20 volunteers, who had a meeting every 2 weeks.

8. We continued to provide “How to Address Me” stickers, which were inquired by and distributed to 18 agencies in 2025.

You can collect the stickers here: <https://hotline.org.tw/node/3176>

9. We organized the workshop “Inclusive School Environment and Healthcare for Transgender,” with one session in Taipei, Taichung and Kaohsiung respectively, which attracted a total of 250 front-line education and healthcare professionals and received very positive feedback.

10. Networking with transgender activists from other countries:

- On the International Transgender Day of Visibility, we organized a Chinese-speaking online lecture on transgender, inviting activists from Hong Kong, Singapore and Malaysia to share their stories and actions.
- As a side event to the Trans March, we invited activists from Hong Kong, Sweden and Singapore to share their experiences.

11. Hotline hosted the 7th Taiwan Trans March with the theme of “Break Prejudice, Shine Diversity.” More than 50 domestic and foreign gender and human rights organizations joined the March, with 3,500 participants in total.

12. Communicating with the public via diverse formats

- On May 17th, the International Day Against Homophobia, Transphobia, and Biphobia, we invited six individuals who were either a family member or a friend of a transgender individual to share how they perceive their transgender family member and friend. We wanted to tell the public that: to understand transgender is to understand someone you love.
- For our first collaboration with LUSH, we launched the campaign “Showing My True Self,” which aimed to help the public see and learn about transgender people’s life by organizing fundraising sales and designing a limited edition of window display that portrayed the vision of gender inclusion. We also organized a session of real-person transgender library in both Taipei and Taichung, attracting a total of 35 attendees.

Non-Conventional Intimate Relationship (Poly- Amory)

- Observations in 2025
 - The polyamory communities in northern, central and southern Taiwan managed to develop individuals features, and started to establish a support network with each other.
 - The community showed an increased desire for more professional knowledge and skills, such as how to manage relationships, cope with jealousy and deal with boundaries.
 - Schools, student clubs, government agencies and professional groups became more ready to perceive “open, multiple-person relationships” as a professional topic.
- Key objectives in 2026
 - We aim to create a list of friendly help professionals, and to organize workshops that allow help professionals to exchange experiences with each other, so as to accumulate more friendly resources for individuals interested in an open, multi-person relationship.
 - We plan to experiment more with social media and multi-media formats, to produce short videos, and to design small games, so as to make these issues more accessible.
 - We will design specialized course outlines for workshops on various topics, so as to enable the community to help themselves and others when entering an open relationship.

	No. of Sessions	No. of Attendees
1.Monthly routine events (chat group/discussion forum/film screening)	44	797
2.Counseling service	16	30
3.Lecture and forum	14	464
4.Volunteer empowerment training	9	97

6. In collaboration with the Chaikuang Workshop, we hosted Poly’s annual assembly, which lasted for 2 days, during which 4 introductory events (discussion group, theater and workshop) were organized, and a total of 312 people attended.

7. Podcast “Poly-Amory:” a total of 80 episodes are now available

The Podcast aims to create rooms for discussions about different types of relationships so that people can face their non-conventional affectional desires more freely. You can listen to the show here: <https://anchor.fm/poly-amory>

8. We manage various social media accounts, including:

Polyamory information web: <https://www.poly.tw/>

Facebook: <https://www.facebook.com/polyamory.tw> ;

IG : @polyamory_taiwan https://www.instagram.com/polyamory_taiwan/

Threads : https://www.threads.net/@polyamory_taiwan

X : @polyamory_taiwan https://x.com/poly_taiwan

9. We manage 4 LINE groups: “Poly’s World,” “Poly’s World in Central Taiwan,” “Poly’s World in Southern Taiwan,” and “Poly’s Cinema,” with a total of 921 members

10. We were invited to three shows to discuss open/multi-person relationships.

*Service team: the Poly-Amory group, which included 25 volunteers, who had a meeting every 2 weeks.

Advocacy and Networking

- Observations in 2025
 - Congressional gridlock continued in 2025, leading to a dysfunctional executive and judicial branch, and creating unprecedented challenges for Taiwan’s democracy.
 - Discussions, promotion and implementation of gender- and LGBTQ+-related policies therefore experienced difficulties as well, facing either stagnation or even regression.
- Key objectives in 2026
 - We will continue to take part in the advocacy and promotion of the anti-discrimination law, while being part of the review team of international conventions such as ICCPR (International Covenant on Civil and Political Rights), ICESCR (International Covenant on Economic, Social and Cultural) and CEDAW (Convention on the Elimination of All Forms of Discrimination against Women).
 - We look forward to promoting more LGBTQ+-inclusive policies and measures by being engaged in the policy design mechanism of both the central and local governments.
 - We will network and collaborate with other civil organizations in monitoring the functioning of Taiwan’s constitutional system, guarding Taiwan’s democracy and diversity.

Legislature Visitation and Legislative Work

We joined Taiwan Equality Campaign’s political work and attended 6 gatherings of local LGBTQ+-friendly representatives in 7 cities and counties across the country.

To promote the anti-discrimination law, we and other civil organizations convened 11 meetings and jointly visited 3 legislators. We also made 4 other visits (including legislators, local council representatives and local governments) on the premises of other gender-related issues.

Networking for Social Movement

We attended 15 networking activities with domestic organizations and groups.

We organized and attended a total of 76 discussion forums, lectures, meetings, hearings and events on various subjects.

We hosted/co-hosted and attended a total of 14 press conferences, issued 11 press releases, announcements and statements

Human Rights Convention

Hotline served as a group member of the supervision alliance for the implementation of human rights conventions.

Hotline was also the chief editor for LGBTQ+ and gender issues in the parallel report on ICCPR and ICESCR released by civil organizations, and we attended 5 associated meetings. The report was published on 12/23.

Involvement in Public Policies

Hotline attended 3 coordination meetings on LGBTQ+ agendas convened by the Taipei City Government, and 1 meeting organized by the Taoyuan Gender Equality Committee.

Hotline published the results of the project “Bathroom Adventure: Exploring Gender-Neutral Bathrooms on High School Campuses.” The project was a collaboration with Taiwan Gender Equity Education Association, Taiwan Alliance to Promote Civil Partnership Rights and former representatives of teenagers and children of Taipei City. You can read the results and our policy suggestions here: <https://hotline.org.tw/news/3522>

Du, Shih-Cheng served as a member of the Executive Yuan’s Gender Equality Committee, the Taipei Gender Equality Committee, and the Taipei Social Welfare Committee, attending 30 associated meetings in total.

Peng, Chih-Liu served as a member of the Taipei Gender Equality Committee, Taipei City Gender Equity Education Committee and Taoyuan City Government’s Gender Equality Taskforce, attending 39 associated meetings in total.

Cheng, Chi-Wei served as a member of the Gender Equality Taskforce for 5 government agencies including Executive Yuan’s Public Construction Commission, the National Symphony Orchestra, the Pingtung County Government, The Ministry of Cultural Affairs, and the National Education Institute, attending 23 associated meetings in total.

Hsu, Hsin-Rui served as a member of the Taskforce for Optimizing LGBTQ+-Inclusive Services and Gender Equality set up by Taipei City's Youth Development and Family Education Center, attending 2 meetings

Tsai, Ying-zhi served as a member for the Employment Discrimination Committee established by the Taipei City Department of Labor and attended 3 meetings.

Hsu, Chia-Wei served as a member of Keelung City's gender equality committee, attending 4 meetings.

International Participation

- Observations in 2025
 - As the political climates in many countries turned conservative, LGBTQ+ policies faced backsliding and local LGBTQ+ organizations also experienced financial difficulties.
 - LGBTQ+ organizations around the world demonstrated their resilience and creativity, continuing to offer support for the community.
 - Hotline deepened our international involvement, fostering more international exchanges and mutual support.
- Key objectives in 2026
 - As a LGBTQ+ organization based in Taiwan, Hotline will continue to take part in international LGBTQ+ events, exchanging experiences with LGBTQ+ organizations in other countries and supporting each other.

International Networking

Visits by/exchanges with LGBTQ+ organizations/activists/students: 40 times

4 interviews by foreign press

2 staff members attended RightsCon, taking part in 7 forums and other side events. Hotline also arranged a breakfast meeting between Sweden's Human Rights Ambassador and gender/civil organizations in Taiwan.

3 staff members attended ILGA Asia Conference held in Nepal, hosting and taking part in 12 forums. It was also our first time assisting the organization of East Asia Caucus during the conference.

2 staff members of Hotline attended the 69th Non-Governmental Organization Committee on the Status of Women (NGO CSW) taking place in New York, hosting and attending 13 discussion forums, visiting 2 organization, attending 2 LBTI group meetings, 3 exchange meetings and 3 receptions. We were also invited to give a talk at the School of International and Public Affairs of Columbia University.

1 staff member attended the Creativity Award during Cannes Lions International Festival of Creativity, taking part in 22 events.

Hotline's Secretary-General served as the representative director for East-Asia of ILGA Asia, and attended 10 organization meetings. He was also invited to attend various international conferences featuring LGBTQ+ and HIV/AIDS issues held in Japan, Cambodia, and the Netherlands.

Hotline attended a total of 36 international lectures, forums, conferences and workshops on issues related to gender and the LGBTQ+ population

Assistance for Foreign Clients

Mail consultation: 9 cases about transgender issues and 10 cases about refugee issues.

Social Media and Projects

- Observations in 2025
 - Hotline's social media accounts exceeded more than 8.5 million views. Contents based on "personal stories" were the most popular, such as true stories shared by parents and transgender people.
 - By responding to the community's worries about the congressional gridlock, as well as launching a fundraising campaign and promoting the Trans March, Hotline attracted more than 3,000 new followers to our IG account, showing a growing reach to different audiences.
- Key objectives in 2026
 - Featuring personal stories, Hotline aims to present more diverse contents online, so as to enhance the visibility of the organization and our services.
 - We will adopt a unified visual style for our social media posts, so as to make Hotline more recognizable and our contents more consistent.

Social Media Management

Hotline's official website: 818,979 views
<https://hotline.org.tw/>

Hotline's Facebook page: 65,388 followers; LIKE and FOLLOW us on:
<https://www.facebook.com/TaiwanHotline>

Instagram: 14,349 followers; FOLLOW us on: <https://www.instagram.com/taiwanhotline>

Hotline's YouTube channel: 5,010 subscribers. SUBSCRIBE on:
<https://www.youtube.com/channel/UCzvxXF5tQuqKtJSkTc7kxLw>

You can also follow us on X: <https://twitter.com/LgbtqTaiwan>

Thread : @taiwanhotline

Hotline's newsletter: released monthly

Subscribe on: <https://hotline.org.tw/civicrm/profile/create?gid=12&reset=1>

"A Not-Straight Voice" newsletter:

Subscribe on: <http://paper.udn.com/papers.php?pname=POL0013>

28 interviews with various media platforms and 92 times of exposure (including websites, TV channels, newspapers and magazines)

Various interviews (by students and scholars): 13 times

Hotline's Annual Fundraising Event

We organized 1 event. We demonstrate Hotline's main work and issues we care about through performances, so as to consolidate solidarity and the energy for the movement within the community. Thanks to everyone's support, we successfully raised 5.1 million NTD in 2025.

The 2026 Annual Fundraising Banquet is scheduled to take place on 2026/07/18 at Zepp New Taipei

Street Stands

We attended a total of 17 events. Hotline visited campuses, local neighborhoods, and different event locations to help more people learn about gender diversity.

We also attended Taipei International Book Exhibition, hosting three lectures for the "Books for Citizens" section.

Say Who I Am: Showing Up to Change the World

A campaign on Threads that encouraged LGBTQ+ to share their coming-out stories. You can search "Say Who I am" on Threads to read the stories.

In 2026, we will publish an online and printed version of our coming-out tips.

The 23rd Taiwan LGBT Pride

As a co-organizer, Hotline attended 3 organizational meetings and was leading the red procession. We also organized 1 Pride Gathering, during which we exchanged experiences with foreign groups. A total of 33 people from 7 countries attended the gathering.

HOTLINE SHOP

We sell all kinds of rainbow handicrafts, accessories and LGBTQ+-friendly merchandise to support you to embrace your own uniqueness, show your most beautiful self, and spread this strength and energy to people around you.

<https://taiwanlgbthotline.waca.shop/>

Collaboration

Training and Advanced Education

4 sessions of staff supervision

5 online information sessions for volunteer recruitment, with a total of 113 attendees

9 training sessions for all volunteers and staff members: in 2025, we focused on gender and democracy as well as transgender-related issues

Internship program: 17 interns and 1 presentation by the interns was organized

LGBTQ+ and Gender-based Violence/ Partial collaboration with Modern Women's Foundation

Regular meeting to discuss LGBTQ+ intimate partner violence: 5 meetings

Focus group on "LGBTQ+'s experiences with APP use:" 1 session with 5 attendees

Education training for professionals in various fields: 1 session with 50 attendees

Chih-liu, Peng served as a group supervisor for social workers specialized in LGBTQ+ issues at Kaohsiung City Center for Prevention of Domestic Violence and Sexual, and attended 3 meetings, as well as a member of the Committee of the Taipei City Center for Prevention of Domestic Violence and Sexual Assault, attending 3 meetings.

Hotline is also involved in the maintenance and promotion of the website "Tell Your Story - An information platform for LGBTQ+ victims of intimate partner violence"

<http://lgbt.38.org.tw/>

LGBTQ-Inclusive Workplace Project/ Collaboration with Taiwan Equality Campaign

22 regular meetings, with a total of 176 attendees

Talks and training: 19 companies/organizations, with a total of 1,189 attendees.

3 gatherings for inclusive workplaces were organized. Each gathering was attended by an average of 28 companies, and a total of 120 attendees took part.

We published the 2025 LGBTQ+-Inclusive Workplace Index. For this year, we designed two versions of questionnaire, targeting at “large-scale and international organizations” and “mid- and small-size organizations” respectively, so as to adjust the questions according to the scale and operation of different organizations, and to make ensure that the feedbacks we collected would be taken into consideration and implemented. A total of 63 organizations took part in the survey and 59 of them were certified. We hosted a press conference and forum for the publication of the index and 110 people attended.

Advocacy for the Sexual Rights of Disabled Individuals/ Collaboration with Hand Angel

“Help Out” online lecture series: 4 lectures with 142 attendees, focusing on gender and equal rights for people with disability

“Sisters Let’s Have Fun” party: club night for women with disability: 1 event with 25 attendees

Advocacy on Issues of Drug Use

2 support workshops for families and friends of gay male drug users

6 lectures on drug-related issues, with 260 attendees in total

Work of the Southern Office

Because of your support, in 2025, the 3 full-time staff members working at Hotline's southern office were able to accomplish together the following projects and services without worries and concerns, contributing to a better life for the LGBTQ+ community in Taiwan as well as their family and friends.

Community Services

LGBTQ+ and Gender Diversity Education

- Observations in 2025
 - The number of talks given by the education group continued to grow steadily, exceeding 60 talks in 2025 and covering more and more topics.
 - The group demonstrated a strengthened ability to respond to new issues, and did not turn down any invitation due to unfamiliarity.
 - The deployment and internal coordination of volunteers improved, and Hotline continued to give regular talks.
- Key objectives in 2026
 - Hotline's talks will focus more on transgender-related issues, so as to foster more inclusion and support toward the transgender community among the general public,
 - We aim to discuss more in depth issues regarding aging, senior LGBTQ+ and their needs in care, promoting community connection and an inclusive long-term care system.

A total of 65 talks, with 2,720 attendees

	No. of Events	No. of Attendees
All levels of schools and universities	52	1900
Professional helpers and healthcare professionals	3	70
Governmental agencies	8	300
General public	2	450

Service team: the education group, with 26 volunteers, who had 1 meeting every 2 weeks, and 4 sessions of volunteer training were offered.

Family Services

- Observations in 2025
 - We resumed the project of organizing outings for parents with LGBTQ+ children. This time, we arranged a 2-day trip, which allowed the parents to build a deeper connection with each other. Those parents who did not know each other well became much closer.
 - Parents with LGBTQ+ children focused on making connections, and whether they could accept their children being LGBTQ+ depended on the depth of connection they had with other parents.
- Key objectives in 2026
 - We will focus on reducing the level of anxiety of parents of transgender children about medical treatments and their children's transition, and will continue to provide consultation and foster communication between the parents and their children.
 - We will summarize the resources parents with transgender children must know about, so as to help them reduce the level of anxiety and confusion when finding out their children's transgender identity for the first time.

	No. of Events (both in-person and online)	No. of Attendees
Individual consultation with parents of LGBTQ+ individuals	10	12
Afternoon tea session for parents of LGBTQ+ individuals	7	32
Gatherings for parents with transgender children	4	10
Expert consultation for parents (a collaboration with the Taipei Headquarter)	4	42
Volunteer training	2	15
Volunteer gathering	4	56

Service team: the family group, with 10 volunteers, who had 2 meetings per month
 Parent volunteers for the telephone consultation service: 4 volunteers, for whom 2 online supervision sessions were offered.

Lesbian Services

	No. of Events	No. of Attendees
Group blind date for lesbians	4	60
Chatting session for lesbians	3	35

Service team: the lesbian service team, with 3 volunteers, who had 1 meeting every 6 months.

Transgender Services

- Observations in 2025
 - Throughout 2025, 29 new members signed up for “the transgender living room,” among which more than half regularly attended the meetings. The number of members of our online transgender community reached 75 people.
 - We launched a book club for transgender males. Considering the lower visibility of transgender males within the community, we wished to enhance the connection between transgender males and the community.
 - Our volunteers started to offer one-on-one service. As more people attended our gatherings, a one-on-one service provided by volunteers was able to provide support for transgender individuals with a higher level of heterogeneity and more distinct personal characteristics, so that they would not feel left out.
- Key objectives in 2026
 - We will continue to organize gatherings for transgender individuals, hoping to foster more interactions within the transgender community in southern Taiwan and to reinforce mutual support and connection.

The transgender living room: 23 sessions with 532 attendees

One-on-one service by volunteers: 6 sessions, with 6 service recipients.

Book club for transgender males: 4 sessions, with 25 attendees.

Lectures on transgender-related topics: 19 lectures with 651 attendees.

Service team: the transgender support team, with 6 volunteers, who had 4 meetings in total

Other Services

	No. of Events	No. of Attendees
The living room gathering	17	255
Badminton lesson	50	350
The living room gathering for senior males	10	90
Meeting group for non-conventional intimate relationships	15	84

Service team: 7 volunteers, who had meetings irregularly

Advocacy and Networking

- Observations in 2025
 - We tried to communicate with and lobby local governments via different channels to provide policy suggestions, hoping to make southern Taiwan an ideal place for the LGBTQ+ community to live.
- Key objectives in 2026
 - We will continue to attend press conferences, public hearings, and coordination meetings held by the Kaohsiung and Tainan city government that feature gender-related issues, so as to deepen our relationship with local governments and organizations.

We attended 2 gatherings of friendly local representatives.

We attended 4 coordination meetings for LGBTQ+ agendas convened by local city governments.

We served as a member of the Tainan City Government Commission for Gender Equality and Promotion of Women's Rights, and attended 4 meetings.

We participated in 7 neighborhood or campus street events

We took part in 2 social movement demonstrations (Tainan, Kaohsiung) to express support

Exchanges with domestic and foreign organizations/groups: 18 times

Hosting or attending forums, lectures, consultation meetings and public hearings: 8 times

We convened, jointly hosted or attended 2 press conferences.

Interviews by the news media, students and scholars: 1 time

Social Media Management

Facebook Page of the southern office: with 11,563 followers. You can LIKE and FOLLOW us on: <https://www.facebook.com/SouthHotline>

Instagram of the southern office, with 2,761 followers, come and follow us on: <https://www.instagram.com/hotlinesouth/>

Events

The 15th Hotline annual fundraising event in Kaohsiung, with 240 attendees and 66 volunteers who assisted the event. A total sum of 700,000 NTD were raised.

1 luncheon was attended by 20 people.

Donation

Online donation using QR code :

<https://hotline.org.tw/civicrm/contribute/transact?reset=1&id=14>

Hotline X O-Bank Rainbow Card: when shopping with the Rainbow Card, O-Bank will donate 0.2% of the total amount of your domestic as well as foreign purchases to Hotline. You can sign up for a Rainbow Card here: <https://www.o-bank.com/retail/debit/affinity-card/rainbow-card?fbclid=IwAR30DoGaKM2Hk8W3VGavOk-TLquYTHgBvNuzJeRuGq0xv-oSs6hZBxFpneq>

If you live in the U.S., you can choose to donate the Hotline through Give2Asia to be sure that your gifts will be tax-deductible: <https://give2asia.org/taiwantongzhi/>

If you have any questions regarding donations, please feel free to contact our staff in charge Director Juan during our office hours between 14:00 and 22:00 from Monday to Friday: 02-2392-1969 / meiying@hotline.org.tw

With an #EDcertified status from NGOsource, Hotline is now certified as equivalent to a US public charity. We look forward to the new funding opportunities this #equivalencydetermination will bring the organization, so we can continue the work we do in our communities. To learn more about NGOsource, visit www.ngosource.org

HOTLINE SHOP

All kinds of rainbow handicrafts, accessories and LGBTQ+-friendly merchandise are sold to support you to embrace your own uniqueness, to show your most beautiful self, and to spread this strength and energy to people around you.

<https://taiwanlgbthotline.waca.shop/>