

2022 Annual Report

To summarize 2022, Hotline is very pleased that we were able to host our annual fundraising banquet as usual this year and had the chance to gather together with our new as well as old friends. We also invited members of the group Venus from casting show Atom Boyz to perform on the banquet, who showed us that boy groups were also capable of possessing different gender feature. And for teenagers who feel lost because of their gender expressions, they demonstrated more possibilities. In the meantime, Hotline continued to organize Taiwan Trans March on the evening prior to Taiwan LGBT Pride, and do more work on transgender-related agendas. For example, our project “Action Code: Transgender” conducted a series of online interviews with transgender individuals, with the hope of enabling both the community itself and the general public to learn more about transgender-related issues.

Hotline also continued to put efforts into other fields that we were already working on, the details of which can be found in this report. In regard to international networking, our Secretary-General Du, Shih-Cheng (Xiao-Du) was elected director of ILGA in 2022, and intends to have more exchanges with neighboring countries about Hotline’s experiences with not only direct services but also social education and policy advocacy for more than 20 years, so as to enable mutual learning and growth.

In terms organizational management, in 2022, Hotline received a flaw-free report card from the Ministry of Health and Welfare after its onsite audit of organizations’ fundraising activities. It shows that Hotline has always used and managed the money we raised from our donors orderly.

It was because of everyone’s support in terms of both labor and funding that our staff members as well as volunteers were able to focus on our work without worries and that Hotline was able to carry out so many difficult yet beautiful tasks. We hope that in 2023, you would continue to stand with Hotline.

Lin, Wei-Cheng

List of 13th board directors and supervisors

Title	Name	Background/Profession
Chairperson	Lin, Wei-Cheng	Communication industry
Executive Director	Deng, Jie	Lawyer
Executive Director	Dong	Finance
Executive Director	Sou-Sou	Senior editor of medical journal
Executive Director	Chu-Chu	Product analyst
Director	Winter	Freelancer
Director	Frank Wang	Professor at National Cheng-Chi University
Director	Lee, Ming-Zhao	Retied high school teacher

Director	Kao, Xiao-Lung	Counseling psychologist at Maochong Art Counseling Center
Director	Chuang, Hue-Chi	Gender activist
Director	Zhong-zi	Insurance manager
Director	Chen, Ling	Veterinarian
Director	Tong, Ping-An	Freelancer
Director	Lemon	Freelancer
Director	Han, Yi-Zheng	Secretary-general at Taiwan Gender Equity Education Association
Executive Supervisor	Joy	Insurance salesperson
Supervisor	Zhen	Weaving artist
Supervisor	Yang, Yen	NGO Worker

Supervisor	Thomas	Accountant
Supervisor	Chou, Ga	General employee
Honorary Director	Ms. Yu	Owner of Hans Men's Sauna
Consultant	William Shen	Editor
Consultant	Hsu, Chih-Yun	Psychiatrist

Staff Members

Du, Shih-Cheng/Xiao-Du (Secretary-general, in charge of organizational administration, international work, issues about HIV/AIDS, substance use, and workplace equality)

Peng, Chih-Liu/Nightblind (Deputy Secretary-general, in charge of the sexual right group, issues regarding LGBTQ+ intimate partner violence and LGBTQ+ adoption)

Cheng, Chi-Wei (social worker director, in charge of the education group, elderly LGBTQ+ group and issues regarding disabled LGBTQ+)

Hsu, Hsin-Rui/A-Chiu (Director of Educational Promotion, in charge of the family group and issues about non-conventional intimate relationship)

Tsai, Ying-Zhi/Olivia (Director of Policy Advocacy, in charge of the transgender group)

Lin, Yu-Chun/Amy (Director of Community Development, in charge of the intimate relationship group)

Hsu, Chia-Wei/Kid Hsu (Director of Community Resources, in charge of the HIV/AIDS group and Hotline Shop)

Juan, Mei-Ying (Director of Marketing, in charge of the telephone consultation group, donation and external collaboration)

Chang, Chia-Wei/Nick (Visual Director, in charge of visual design)

Zhong, Shi-Rou/Zoey (Director of Community Marketing, in charge of social media management)

Chen, Wei-Jun (Office Director at Hotline's southern office, in charge of the family group and lesbian events)

Liu Yu-Ting/Tom (Director of Community Development at Hotline's southern office, in charge of the education group and transgender-related issues)

Our Work at Hotline Taipei Headquarter

Because of your support, in 2022, the 10 full-time staff members as well as nearly 1,000 volunteers working at Hotline's Taipei headquarter were able to accomplish together the following projects and services without worries and concerns, and to contribute to a better life for the LGBTQ+ community in Taiwan as well as their family and friends.

Community Services and Social Education

Telephone Consultation Service

We answered a total of 1,805 phone calls, with each lasting 34 minutes averagely, and provided the service for 433 LGBTQ+ individuals and parents of LGBTQ+.

The top 5 consultation topics and their share:

Looking for support and company	61%
Relationship issues	18%
Self-identity and societal pressure	11%
Issues about HIV/AIDS and sexually transmitted diseases	9%
Information regarding dating and socializing	6%

* Service team: the telephone consultation group, which included 43 volunteers, 14 supervisors (senior volunteers), who provided the service 5 days a week, with an average of 5 volunteers on-call every day. A total of 13 sessions of advanced training and activities were provided for the volunteers.

LGBTQ+ and Gender Diversity Education

A total of 270 talks were given, with a total of 13,822 attendees and topics included: learning about LGBTQ+, friendly campus and anti-bullying, sharing of LGBTQ+ life stories, transgender, and safe sex.

Targeted Group	No. of Talks	No. of Attendees
LGBTQ+ community	4	60
Students	143	6,533
Government agencies	20	1,684
General public	21	1,027
Education professionals	20	1,223
Medical and social service professionals	53	2,815
Private business	9	480
Total	270	13,822

4 discussion forums on LGBTQ+ students' campus experiences were organized, with a total of 239 attendees. Themes included: "Campus Experiences of Transgender Students," "Why Don't Students Report Bullying? Survival Strategies of LGBTQ+ Students," "Is Everything Needed to Be Taught Actually Taught? What Sex Education Is About," and "How We Offer LGBTQ+ Education: Sharing of Teachers' Practical Experiences."

*Service team: the education group, which included 25 volunteers, who had a meeting every 2 weeks. A total of 2 training sessions were provided for the volunteers.

家庭工作 Family Services

We offered company and support for nearly 302 parents of LGBTQ+ children by organizing gatherings, telephone consultations, and counseling.

1. Parent of LGBTQ+ Children

	No. of Online Events	No. of Attendees	No. of Actual Events	No. of Attendees
Meeting group for parents	4	188	11	34
Volunteer training for LGBTQ+ individuals and parents	8	48	0	0
Individual consultation	2	2	1	2

2. LGBTQ+ Children

	No. of Online Events	No. of Attendees	No. of Actual Events	No. of Attendees
Discussion group "To Come Out, or Not to Come Out"	6	33	0	0
Coming-out chatroom	2	2	1	1

3.External Lecture

	No. of Online Events	No. of Attendees	No. of Actual Events	No. of Attendees
Parent-child relationship	0	0	5	123

4. Hotline Consultation for parents of LGBTQ+ children: we received a total of 176 phone calls. The service was provided every Tuesday from 6-9pm and every Thursday from 2-5pm by 8 volunteering parents and 2 accompanying volunteers.

5. We managed Facebook Page "Dear Dad and Mom": <https://www.facebook.com/dearbama/>

6.We also managed a LINE group for parents of LGBTQ+ children: _304_parents

*Service team: the family group, which included 4 volunteers, who had a meeting once a week. A total of 5 training sessions were provided for the volunteers.

HIV/AIDS Services

1.SongYY Project

1.1Song YY community forums: 2 actual forums (including live broadcast), with a total of 523 attendees and 2 online forums with 100 attendees

1.2 SongYY – official website on sexual pleasure/sexual education for gay men: a total of 53,402 visitors

<https://www.songyy.org.tw/>

1.3 SongYY's Facebook page: with 9,058 followers (up to 2022/12/31) and reaching a total of 838,708 views with our posts. Come LIKE and FOLLOW us on:

<https://www.facebook.com/songyy1069>

1.4 SongYY's YouTube channel: with 932 subscribers (up to 2022/12/31)

<https://www.youtube.com/c/熱線爽歪歪>

1.5 Hotline produced infographics on HIV/AIDS and sexual health

1.5.1 Transmission paths of HIV: <https://www.songyy.org.tw/sex/sex-1/sex1-2>

1.5.2 Treating HIV/AIDS with Cocktails: <https://www.songyy.org.tw/sex/sex-1/sex1-4>

1.5.3 PrEP: <https://www.songyy.org.tw/sex/sex-1/sex1-3>

1.5.4 Preparation before anal sex: <https://bit.ly/波樂老師教你洗P P>

1.5.5 Do you know anal kiss? <https://www.songyy.org.tw/sex/sex-5/sex5-1>

1.5.6 A guide for gay sauna: <https://www.songyy.org.tw/sex/sex8/sex8-1>

1.5.7 If someone you know is using....: <https://www.songyy.org.tw/sex/sex-6/sex6-4>

2. We published "The Way We Love: The Stories of Partners, Relatives and Friends of People Living with HIV," and 7 book launch events were held in 5 cities/counties, with a total of 79 attendees. We were also interviewed by 10 medial platforms, which allowed more people to learn about this book.

3. In collaboration with HIV/AIDS organizations, we organized various workshops to enhance the knowledge of the LGBTQ+ community and front-line public health professionals about gay men's sexual health and HIV/AIDS:

3.1 2 training workshops on HIV testing consultation with 200 attendees (in collaboration with Love Hope Taiwan and Taiwan Care Aids Association)

3.2 2 training workshops on chemsex for professionals were organized with a total of 191 attendees (in collaboration with Taiwan Care Aids Association and Taipei City Hospital Kunming Prevention and Control Center)

3.3 The fantastic journey of sex work – workshop on labor rights and sexual health of sex workers: a total of 2 sessions were organized with 53 attendees (The event was primarily organized by HEART and HIV Story, with the assistance of Hotline's HIV/AIDS group)

4. Hotline was the charity recipient of the 4th A+ Love Music Festival

*Service team: the HIV/AIDS group, which included 25 volunteers, who had a meeting every 2 weeks. A total of 2 sessions of training and further education were organized for the volunteers.

Lesbian Services

1. 20 Lectures on lesbian-related issues (body, sexual desire and intimate relationship): 18 actual events with 536 attendees and 2 online sessions with 80 attendees.

2. Gathering for the lesbian community: 2 online sessions were organized with a total of 25 attendees.

3. Sex Tutor for Lesbians: 4 sessions with 55 attendees.

4 Relationship Tutor for Lesbians: 1 session with 25 attendees

5. Meet-up for lesbians: 1 event with 20 attendees

6. Lesbian party post Taiwan LGBT Pride: 1 event with 150 attendees

7.

Podcast show “Lesbian Bi-weekly:” a total of 127 episodes have been made and listened to for 1,454,360 times.

The Podcast show looks at social issues from a lesbian perspective, invites lesbians to share their life stories, and discusses female sexual pleasure and body issues. You can listen to the show on:

<https://open.firststory.me/user/hotlineles>

* Service team: the intimate relationship group, including 15 volunteers, who had a meeting every 2 weeks.

LGBTQ+ Youth Services

1. LGBTQ+ teenager meeting group:

6 actual meetings with 37 attendees

8 online meetings with 48 attendees

2. Chat up- gathering for LGBTQ+ teenagers:

1 actual gathering with 9 attendees

6 online sessions with 45 attendees

*Service team: the sexual right group, which included 25 volunteers, who had a meeting every 2 weeks. A total of 2 sessions of training and further education were organized for the volunteers.

LGBTQ Elderly and Multiple Identities

1. Podcast show “Stories of Time: 18 Life Hacks for LGBTQ+:” a total of 52 episodes were produced in 2022, reaching 71,024 listeners.

Topics on the show included interviews with LGBTQ+ celebrities, chatting sessions of senior lesbians, weddings and funerals for LGBTQ+, diverse families with pets, exchanges of life experiences between LGBTQ+ of different generations, important incidents in the history of LGBTQ+ movement and long-term care for LGBTQ+. You can listen to the show on

<https://open.firststory.me/user/timestory>

2. Chat group for senior lesbians

5 actual sessions with 88 attendees

1 online session with 16 attendees

3. Chat group for senior gay men: 5 sessions with 73 attendees

4. Support group for LGBTQ+ with disabilities: 12 online meetings with 202 attendees.

5. Sign language class: 1 semester with 6 lectures, with 21 attendees in total

6. We collaborated with Neihu Senior Center of Taipei City Department of Social Welfare, and exchanged about gender diversity with their staff members and volunteers as well as worked together on relevant projects.

7. Lectures on issues about senior LGBTQ+ and LGBTQ+ with disabilities at long-term care facilities as well as healthcare institutes: a total of 14 lectures were given with 680 attendees

8. Fundraising project for publishing the Japanese version of “Grandma’s Girlfriend: The Colorful Youth of a Senior Lesbian”: the goal of the fundraising was successfully achieved

*Service team: the elderly LGBTQ+ group, which included 25 volunteers, who had a meeting every 2 weeks. It also assisted the work of our partner group Hand Angel as well as Taiwan Alliance for Indigenous LGBTQ+. A total of 2 sessions of training and further education were organized for the volunteers.

★ Transgender Services

	No. of Online Events	No. of Attendees	No. of Actual Events	No. of Attendees
Transgender meeting group	2	36	1	32
Transgender Party	0	0	2	40
Lecture series on “Gender Fluidity” (with film screening)	1	68	2	45
Talk on transgender issues	4	320	16	695

5. Individual assistance for transgender clients: 4 service recipients

6. Hotline summarized a list of national healthcare resources for transgender, hoping to reduce barriers transgender individuals face when seeking healthcare services
<https://hotline.org.tw/pagegeneral/3244>

7. Podcast show “What Are You Talking About” takes audience through transgender individuals’ life stories, so that the audience can explore with us the various possibilities when it comes to gender: a total of 12 episodes were produced and listened to 1,216 times. You can find the

podcast show on: <https://open.firststory.me/user/cl60mbkxv04aq01sbdhn8dwni/platforms>

8.Hotline collaborated with Taiwan Transgender and Crossdresser Club on a series of events for their 7th anniversary

9. We launched “How to Address Me” sticker, which was inquired by and distributed to 91 government agencies. You can get the stickers here: <https://hotline.org.tw/node/3176>

10.Hotline hosted the 4th Taiwan Trans March with the theme of “Turn on the Light, March for Trans Rights,” with a total of 3,000 participants. A quick flashback:

11. Action Code Transgender

Since the legalization of same-sex marriage, we’ve hoped to make the public see and learn about more marginalized issues. We’ve chosen transgender as the main focus in 2022-2023. In addition to seeing how transgender-related issues and policies had become the next step for LGBTQ+ movement in other countries since the legalization of same-sex marriage, we also hope to enhance our work on transgender-related issues and to encourage more LGBTQ+ activists to devote themselves in transgender-related agendas and policies. By doing so, they would be able to organize, plan and involve themselves in social education as well as policy promotion for transgender-related issues, and to improve together transgender individuals’ experiences in Taiwan in terms of daily life, employment and workplace, as well as healthcare services.

Therefore, we formed a new transgender empowerment group, whose member consisted of volunteers from various work groups of Hotline. A total of 31 volunteers had a meeting every 2 weeks and carried out together the 4 major tasks described below:

11.1 School lecture: 4 lectures with 239 attendees

11.2 Focus group: 3 group sessions (public space and social life, workplace experiences and healthcare experiences) with a total of 23 attendees

11.3 We conducted 2022 Living Situation Survey of The Transgender Population in Taiwan, results of which are scheduled to be published in 2023.

11.4 Agenda promotion

11.4.1 5 Interviews, reaching 38,088 views

11.4.2 2 Infographics, reaching 26,153 views

11.4.3 KOL collaboration: we worked with 2 podcast shows (Lesbian Bi-weekly and 18 LGBTQ+ Life Tricks), 1 YouTuber (influencer Ala), 1 movie critic (Das Kino) and launched a merchandise item (in collaboration with Xiezilianx)

*Service team: the transgender group, which included 18 volunteers, who had a meeting every 2 weeks.

Non-Conventional Intimate Relationship

	No. of Online Events	No. of Attendees	No. of Actual Events	No. of Attendees
Monthly routine event (chat group/discussion forum/film screening)	2	80	13	158
Counseling service	2	4	12	23
Lecture and forum	0	0	11	310
Annual assembly	0	0	2	200
Book club	18	134	2	25
Volunteer empowerment training	4	12	1	18

5. Podcast show “Poly-Amory:” a total of 30 episodes had been played for 43,669 times
The Podcast show aims to create room for discussions about different types of relationships so that people can face their non-conventional affectional desires more freely. You can listen to the show on: <https://anchor.fm/poly-amory>

6. Managing “Poly-Amory” Facebook page: <https://www.facebook.com/polyamory.tw>

7. Managing “Poly’s World” Line group, which had 476 members

8. Managing “Poly-Amory” Discord group: <https://discord.gg/rBaCppZmC9>

*Service team: the non-conventional intimate relationship group, which included 8 volunteers, who had 2 meetings every month

Bisexual Services

1. Bisexual meeting group: 6 actual meetings with 39 attendees

2. Talk on bisexual-related issues: 3 actual events with a total of 210 attendees.

Advocacy and Networking

Legislature Visitation and Legislative Work

We joined Taiwan Equality Campaign's political work and co-visited the legislative caucus of 4 political parties, and attended 8 gatherings of local LGBTQ+-friendly representatives in 8 cities and counties across the country

Networking for Social Movement

We attended 4 different social movement demonstrations and expressed our support, covering agendas from gender, environmental protection, physical disability, labor rights to migrant workers.

We attended 13 networking activities with domestic organizations and groups.

We organized and attended a total of 113 discussion forums, lectures, meetings, hearings and events on various subjects.

We hosted/co-hosted and attended a total of 18 press conferences, issued 16 press releases, announcements and statements

Human Rights Convention

Hotline served as a group member of the supervision alliance for the implementation of human rights conventions, and we attended 1 meeting of the executive committee members, and 3 international review meetings for the national report on the Two Conventions. We were also the managing editor for the section on LGBTQ+ issues in the parallel report.

Hotline was also a member of the civil supervision alliance for Convention on the Rights of the Child. We attended 3 alliance meetings and 2 international review meeting for the national report on the convention. Hotline also co-drafted the section on LGBTQ+ issues in the parallel report.

Hotline attended the 4th international review meeting for the national report on CEDAW and co-drafted the section on LGBTQ+ issues in the parallel report.

Involvement in Public Policy

Hotline attended 3 coordination meetings on LGBTQ+ agendas convened by Taipei City Government

Du, Shih-Cheng served as a member of Taipei Gender Equality Committee, attending 20 meetings. Du was also a member of the Taskforce for Optimizing LGBTQ+ Services and Gender Equality launched by Taipei Family Education Center, as well as a member of the Gender Equality Taskforce of the Taipei City Department of Labor, and attended 3 meetings for each taskforce respectively.

Peng, Chih-Liu served as a member of the 9th Taipei City Gender Equity Education Committee and attended 9 meetings.

Tsai, Ying-zhi served as a member for the 4th Employment Discrimination Committee established by the Taipei City Department of Labor and attended 1 meeting.

Hsu, Chia-Wei served as a member of Keelung City's Gender Equality Committee and attended 2 meetings.

Cheng, Chi-Wei served as a member of Executive Yuan's Local Gender Equality Project Review Committee, and was involved in the review of Penghu County, Chiayi City and Taitung County. Also, Cheng was a member of the Gender Equality Taskforce for 3 government agencies including The Ministry of Cultural Affairs (till 2029/09/17), Executive Yuan's Public Construction Commission, and the National Symphony Orchestra.

International Participation

International Networking

Visits by/Exchanges with LGBTQ+ organizations/activists/students: 17 times

7 interviews by foreign press

Hotline co-organized the 2022 EU-Taiwan LGBTI Human Rights Conference – Intersex, Transgender and Protection of Lesbian and Gay Rights, which was attended by representatives from 21 countries.

Hotline served as a local collaboration partner of the 11th Global Assembly of the World Movement for Democracy. The assembly gathered activists of democracy movements from more than 70 countries to discuss together challenges faced by democracy nowadays.

Hotline attended online the 66th Non-Governmental Organization Committee on the Status of Women (GO CSW), and co-hosted 2 online discussion forums.

- Rainbow Cities Keep Moving Forward: Strategies to Build a Transgender Inclusive City (in collaboration with Taipei City Gender Equality Office)
- Mental health promotion against Gender-Discrimination and Stigma (in collaboration with Taiwan I Seed Association)

1 staff member attended the ILGA World Conference held in LA, USA, and organized 2 forums and 1 workshop.

2 staff members attended the ILGA Asia Conference held in Ho Chi Minh City, organized and spoke on 2 forums. Hotline's Secretary-General was elected the representative director for East-Asia of ILGA Asia.

1 staff member participated in the 1-month-long internship project at LA LGBT Center and joined LA Pride as well as the Transgender Festival. Also on the trip were staff members of Taiwan LGBT Family Rights Advocacy Association, Taiwan Equality Campaign and HIV Story. Together, we organized 2 forums to share our experiences after returning to Taiwan.

Hotline assisted international organization Youth LEAD in conducting a survey on LGBTQ+ youth friendly resources.

We assisted Taiwan NextGen Foundation in the research project "LGBTQI+ Inclusion and Taiwan's Pathway to Democracy" and participated in the film production as well as roundtable forum.

We helped arrange the shooting of The Amsterdam Rainbow Dress in Taiwan and participated in the roundtable discussion.

We assisted a Philippine LGBTQ+ migrant worker group in organizing the beauty contest "Mr. Gay Queen Universe Season 2"

We assisted the New Taipei City Government in participating the international Rainbow Cities Network photograph exhibition.

Hotline attended a total of 69 associated lectures, forums, conferences and workshops

Assistance for Foreign Clients

Mail consultation: 23 cases about cross-national same-sex marriage, 5 cases about transgender issues

HIV/AIDS medication: 1 client

Social Media and Projects

Social Media Management

Hotline's official website: 481,958 views

<https://hotline.org.tw/>

Hotline's Facebook page: 60,142 LIKES, 62,576 followers; LIKE and FOLLOW us on:

<https://www.instagram.com/taiwanhotline>

Instagram: 8,000 followers; FOLLOW us on: <https://www.instagram.com/taiwanhotline>

Hotline's YouTube channel: 4,390 subscribers. SUBSCRIBE on:
<https://www.youtube.com/channel/UCzvxXF5tQuqKtJ5kTc7kxLw>

Twitter: FOLLOW us on: <https://twitter.com/LgbtqTaiwan>

Hotline's newsletter: a total of 12 issues, released each month; subscribe on:
<https://hotline.org.tw/civCRM/profile/create?gid=12&reset=1>

"A Not-Straight Voice" newsletter: 12 issues, released each month; subscribe on:
<http://paper.udn.com/papers.php?pname=POL0013>

11 interviews with various media platforms and 146 times of exposure (including websites, TV channels, newspapers and magazines)

Various interviews (by students and scholars): 2 times

Hotline's Annual Fundraising Event

We organized 1 event. The fundraising banquet is the most annual fundraising event of Hotline. We demonstrate Hotline's main work and issues we care about through performances, so as to consolidate solidarity and the energy for the movement within the community. Thanks to everyone's support, we successfully raised 5 million NTD in 2022.

The 2023 Annual Fundraising Banquet is scheduled to take place on 2023/07/29 at Zepp New Taipei

Hans Men's Sauna Forever

At the end of September, 2022, Hans Men's Sauna, an establishment that plays an important role in the LGBTQ+ movement in Taiwan, was forced to move due to an urban redevelopment project.

In the 90s, before Hotline and other LGBTQ+ organizations were born, Hans was an importance space for many gay men to seek company and support as well as to satisfy their sexual desire. In the era where HIV/AIDS was stigmatized, Hans did its best to provide gay men resources about safe sex while facing the state's authority and social stigma. While many LGBTQ+ weren't able or didn't dare to come home to their family during holidays, Hans gave them much warmth by preparing one after another feast. Therefore, as a thank-you to Hans and its owner Ms. Yu, Hotline organized a series of events:

We organized 12 guided tours at Hans, 1 documentary screening together with a forum, and 1 banquet.

Pride@NFTea, A Collaboration with Meta

Combining technology, art and charity and using "Bubble Tea," a symbol that is easily associated with the Taiwanese culture, as the base while incorporating different community elements, we launched

a total of 304 NFTs with utility. Let us proudly show love and support with our actions together!
<https://hotline.org.tw/prideatnftea/>

Today at Apple Creative Studios

We recruited 20 young LGBTQ+ artists to go on a 5-week long journey of exploration through digital art creations. We helped mentors and young artists to exchange ideas with each other and to discuss how to design, create, and promote contents representing themselves and their community. Meanwhile, we created a safe space for young artists to explore their gender and identity through their creativity.

Check out their creations: <https://www.creative-studios-taipei.hotline.org.tw/>
Filter design: <https://www.creative-studios-taipei.hotline.org.tw/blank>

Blind-Dating for LGBTQ+ /Collaboration with Taipei City Government

Hotline assisted Datung District Office, Wanhua District Office and Xinyi District Office in organizing 6 blind dating events for single LGBTQ+.

Street Stands

With 13 events in 17 days, Hotline visited campuses, local neighborhoods, and different event locations to help more people learn about gender diversity.

The 20th Taiwan LGBT Pride

As a co-organizer, Hotline attended 3 organizational meetings and was leading the red procession. Meanwhile, Hotline's staff member Chi-wei and Amy were the hosts of this year's Pride.

HOTLINE SHOP

We sold all kinds of rainbow handicrafts, accessories and LGBTQ+-friendly merchandise to support you to embrace your own uniqueness, show your most beautiful self, and spread this strength and energy to people around you.
<https://taiwanlgbthotline.waca.shop/>

Collaboration

Training and Advanced Education

Hotline's vision workshop, which lasted for 2 days and were attended by 52 people.
6 sessions of staff supervision
5 training sessions for all volunteers and staff members
Internship program: 23 interns and 1 presentation by the interns was organized

Service Program for Intimate Partner Violence/ Collaboration with Modern Women's Foundation

Regular meeting: 7 meetings

Podcast exposure: we attended 3 shows to talk about LGBTQ+ affection education

Education training for domestic violence network professionals in Taiwan: 6 sessions with 200 attendees

"I want to be in love"- affection education lecture for the LGBTQ+ community: 3 lectures with 46 attendees

Hotline served as a group supervisor for social workers specialized in diverse genders at Kaohsiung City Center for Prevention of Domestic Violence and Sexual, and attended 7 meetings for drafting a practice protocol.

Maintenance and promotion of the website "Tell Your Story - An information platform for LGBTQ victims of intimate partner violence"

<http://lgbt.38.org.tw/>

Co-Adoption for LGBTQ/ Collaboration with Taiwan LGBT Family Rights Advocacy Association and Taiwan Equality Campaign

16 meetings were convened.

Hotline pushed the co-adoption bill for married LGBTQ+: we visited 1 legislator with other organizations. The bill had been reviewed by the Judiciary and Organic Laws and Statutes Committee, and is to go through the caucus negotiation next.

We assisted 3 LGBTQ+ families with adopted children in legal proceedings by forming the legal team together.

LGBTQ-Friendly Workplace Project/ Collaboration with Taiwan Equality Campaign

12 meetings were convened.

32 talks were given at 27 companies, with a total of 836 attendees.

3 gatherings for friendly workplaces were organized, with 72 businesses and a total of 191 people attending.

Advocacy for Sexual Rights of Disabled Individuals/ Collaboration with Hand Angel

Hotline co-organized with Hand Angel and Taiwan Hope Project for People with Disabilities Association the day-long “Conference on Creating Positive ‘Sex’ Support and Ethics in Collaborating with People with Disabilities,” on December 3rd (Saturday). We invited people with disabilities, parents, professional helpers and healthcare professionals to participate in the conference and share their opinions about issues including the sexual right of people with disabilities, gender education and sexual care. The conference covered a total of 5 themes and attracted 60 attendees.

Advocacy on Issues of Drug Use

2 support workshops for families and friends of gay male drug users
5 lectures on drug-related issues, with 299 attendees in total

Work of the Southern Office

Community Services

LGBTQ+ and Gender Diversity Education

A total of 68 talks were given, with 3,975 attendees

	No. of Online Events	No. of Attendees	No. of Actual Events	No. of Attendees
All levels of schools and universities	2	83	42	2569
Professional helpers and healthcare professionals	1	32	5	233
Government agencies	0	0	9	530
General public	0	0	11	528

Service team: the education group, with 18 volunteers, who had 1 meeting per week, and 6 sessions of volunteer training were offered.

Family Services

	No. of Online Events	No. of Attendees	No. of Actual Events	No. of Attendees
Individual consultation with parents of LGBTQ+ individuals	3	3	21	35
Afternoon tea session for parents of LGBTQ+ individuals	2	21	11	59

Group practice for parents of LGBTQ+ Individuals	0	0	4	20
Lecture on parent-child relationship	0	0	20	508
Gathering for coming-out	4	38	0	0

Service team: the family group, with 10 volunteers, who had 2 meetings per month, and 12 sessions of volunteer training were offered.

Parent volunteers for the telephone consultation service: 4 volunteers, for whom 6 online supervision sessions were offered.

Lesbian Services

	No. of Actual Events	No. of Attendees
Group blind date for lesbians	4	54
Chatting session for lesbians	7	94

Service team: the lesbian service team, with 7 volunteers, who had 1 meeting every 6 months.

Transgender Services

46 talks were given, with 650 attendees in total

Gym class for transgender: 25 sessions, with 260 attendees in total

Service team: the transgender support team, growing from 5 to 14 volunteers, who had 1 meeting every month.

Other Services

	No. of Actual Events	No. of Attendees
Meeting group for gay men	2	20
Meeting group for non-conventional intimate relationships	4	32

Service team:

Support team for the gay meeting group, with 5 volunteers, who had irregular meetings.

Support team for the meeting group for non-conventional intimate relationship, with 5 volunteers, who had irregular meetings.

Training and Advanced Education

	No. of Actual Events	No. of Attendees
Orientation	1	5
Volunteer training and advanced training for supervisors	12 (family)	121 (family)

Advocacy and Networking

Media exposure: 5 times

Organizing or attending 5 discussion forums, lectures, consultation meetings and public hearings

Attending 4 coordination meetings for LGBTQ+ agendas convened by the Kaohsiung City Government

Participating in 6 neighborhood or campus street events

Participating in 4 social movement demonstrations to express support

Social Media Management

Facebook Page of the southern office: with 11,009 followers. You can LIKE and FOLLOW us on:
<https://www.facebook.com/SouthHotline>

Instagram of the southern office, with 1,168 followers, come and follow us on:
<https://www.instagram.com/hotlinesouth/>

Events

The 13th Hotline annual fundraising banquet in Kaohsiung, with 250 attendees and 100 volunteers who assisted the event. A total sum of 700,000 NTD were raised.

The 2023 fundraising banquet in Kaohsiung is scheduled to take place on Sep.16 at **Backstage Live in Kaohsiung**

1 spring banquet for the volunteers was organized with 42 people attending, and 1 luncheon was attended by 60 people.

2023 Budget

Currency Unit: TWD

Taipei Office		
Community Services and Social Education	Telephone consultation service	1,137,482
	LGBTQ+ and gender diversity education	567,232
	LGBTQ+ youth services	777,232
	LGBTQ+ elderly and multiple identities	889,332
	Family services	922,012
	HIV/AIDS services	1,355,072
	Transgender services	684,752
	Lesbian services	642,232
	Non-conventional intimate relationship	701,332
Advocacy and Networking	Networking	1,727,732
	International participation	184,000
	Empowering and Advocating for Transgender	1,290,068
Projects	Workplace equality	1,470,896
	Advocacy for LGBTI adoption	179,546
	LGBTI intimate partner violence	192,046
	Hualien team	18,400
	Recreational drug issues	124,046
	Advanced cross-group training for volunteers	32,000
	Annual fundraising event	1,426,410
Promotion and administrative work	Service promotion	569,642
	Hotline shop	809,410
	Administrative costs and overheads	3,817,613
	Accounting	384,000
	Employee Assistance Program	432,000
Total		20,334,487

Southern Office		
Community Services and Social Education	Family services	441,482
	LGBTQ+ elderly services	202,482
	LGBTQ+ youth services	164,982
	LGBTQ+ and gender diversity education	280,062
	Transgender services	350,262
	Lesbian services	377,732
Advocacy and Networking	Networking	214,702
Projects	Fundraising event in Kaohsiung	554,802
Promotion and administrative work	Service promotion	50,000
	Administrative costs and overheads	924,061
	Employee Assistance Program	142,000
Total		3,702,567

Donations

Online donation using QR code :

<https://hotline.org.tw/civicrm/contribute/transact?reset=1&id=14>

Or you can fill up this form and send it to: meiying@hotline.org.tw

Hotline X O-Bank Rainbow Card: when shopping with the Rainbow Card, O-Bank will donate 0.2% of the total amount of your domestic as well as foreign purchases to Hotline. You can sign up for a Rainbow Card here: <https://www.o-bank.com/retail/debit/affinity-card/rainbow-card?fbclid=IwAR30DoGaKM2Hk8W3VGavOk-TLquYTHqBvNuzJeRuGq0xv-oSs6hZBxFpneg>

If you live in the U.S., you can choose to donate Hotline through Give2Aisa to be sure that your gifts will be tax-deductible: <https://give2asia.org/taiwantongzhi/>

If you have any questions regarding donations, please feel free to contact our staff in charge Director Juan during our office hours between 14:00 and 22:00 from Monday to Friday: 02-2392-1969 / meiying@hotline.org.tw

With an #EDcertified status from NGOsource, Hotline is now certified as equivalent to a US public charity. We look forward to the new funding opportunities this #equivalencydetermination will bring the organization, so we can continue the work we do in our communities. To learn more about NGOsource, visit www.ngosource.org

HOTLINE SHOP

All kinds of rainbow handicrafts, accessories and LGBTQ+-friendly merchandise are sold to support you to embrace your own uniqueness, to show your most beautiful self, and to spread this strength and energy to people around you.

<https://taiwanlgbthotline.waca.shop/>