

Taiwan Tongzhi (LGBTQ+) Hotline Association

2021 Annual Report

Chairperson's Words

2021 posed a great challenge for the entire world. Following the ups and downs of the COVID-19 pandemic, Hotline discovered and developed new working models: our youth group was transformed into online gatherings as actual meetings were not possible, and the telephone consultation service that used to take place in our office was in turn delivered by our volunteering parents using their mobile phone at home, so that parents of LGBTQ individuals in need could still receive support. Even our annual fundraising banquet was forced to be held online. Luckily, the event was successful, thanks to the adaptability of our staff, volunteers that contributed all kinds of expertise, as well the support of our partners in social movements and of our donors.

Meanwhile, Hotline has witnessed how minority groups have experienced even stronger impact during the pandemic. In 2022, we hope that everyone can continue to support Hotline to invest our resources into minority issues that are often neglected, such as challenges faced by transgender individuals in school and workplace, so that Hotline can continue to advocate these agendas and provide diverse services, helping the entire LGBTQ+ community to march forward together.

Lin, Wei-Cheng

Secretary-General's Words

I became Hotline's secretary-general in August, 2021 (and I am grateful for the contribution of my predecessor Olivia in the previous 4 years). Despite of having worked at Hotline for nearly 11 years, the new position still puts me in fear and trepidation. Particularly with the constantly changing situation of the pandemic for the past 2 years, both Hotline and I personally have been facing the greater-than-ever challenge. I am truly grateful for everyone's support, which helped us successfully host our annual fundraising banquet online and Taiwan TransMarch, as well as maintain our energy in providing services for the LGBTQ+ community.

In 2021, we had to adjust our work due to the pandemic and make many new attempts, including organizing online discussion forums and international conferences, completing 2 study reports and 3 guiding manuals for preventing COVID-19, producing 3 Podcast shows, hosting "Transgender Livingroom" at our southern office located in Kaohsiung, as well as collaborating with Meta (formerly known as Facebook) in introducing "A Chatroom for Coming-Out," a chat robot on Messenger. In spite of the pandemic, Hotline's staff members and volunteers have continued to attend meetings and carry out projects, hoping to offer support for more LGBTQ+ individuals and to accompany everyone to go through this difficult time.

Sean, Du

List of 13th board directors and supervisors

Title	Name	Background/Profession
Chairperson	林韋成 Lin, Wei-Cheng	Communication industry
Executive Director	鄧傑 Deng, Jie	律師 Lawyer
Executive Director	小董 Dong	金融業 Finance
Executive Director	索索 Sou-Sou	資深醫學編輯 Senior editor of medical journal
Executive Director	楚楚 Chu-Chu	產品分析師 Product analyst
Director	Winter	自由業 Freelancer
Director	王增勇 Frank Wang	國立政治大學社工所教授 Professor at National Cheng-Chi University
Director	李明照 Lee, Ming-Zhao	退休高中教師 Retired high school teacher
Director	高小龍 Kao, Xiao-Lung	毛蟲藝術心理諮商所諮商心理師 Counseling psychologist at Maochong Art Counseling Center
Director	莊蕙綺 Chuang, Hue-Chi	性別倡議工作 Gender activist
Director	粽子 Zhong-zi	保險業務主管 Insurance manager
Director	陳凌 Chen, Ling	小動物臨床獸醫師 Veterinarian
Director	同平安	自由業

	Tong, Ping-An	Freelancer
Director	檸檬 Lemon	自由業 Freelancer
Director	韓宜臻 Han, Yi-Zheng	台灣性別平等教育協會秘書長 Secretary-general at Taiwan Gender Equity Education Association
Executive Supervisor	喬伊 Joy	保險從業人員 Insurance salesperson
Supervisor	小溱 Zhen	編織工作者 Weaving artist
Supervisor	楊雁 Yang, Yen	NGO 工作者 NGO worker
Supervisor	湯馬仕 Thomas	會計業 Accountant
Supervisor	周嘎 Chou, Ga	一般職員 General employee
Honorary Director	余夫人 Ms. Yu	漢士三溫暖老闆 Owner of Hans Men's Sauna
Consultant	喀飛 William Shen	編輯 Editor
Consultant	徐志雲 Hsu, Chih-Yun	衛生福利部金門醫院精神科主治醫師、台大醫院精神醫學部兼任主治醫師 Attending psychiatrist at Kinmen Hospital, part-time psychiatrist at Taiwan National University Hospital
Director Candidate	張明旭 Chang, Ming-Hsu	立法委員法案助理 Legislator assistant
Director Candidate	阿亢 Kang	醫療業 Healthcare professional

Director Candidate	鍾道詮 Zhong, Dao-Chuan	東吳大學社工系副教授 Associate professor at Social Work Department of Soochow University
Director Candidate	陳玟如 Chen, Wen-Ru	國立臺北大學社工系助理教授 Assistant professor at Social Work Department of National Taipei University
Supervisor Candidate	文怡 Wen, Yi	自由業 Freelancer

Highlights of 2022

SAVE THE DATES

03/31 International Transgender Day of Visibility

05/17 International Day against Homophobia, Transphobia, and Biphobia

05/24 3-year anniversary of legalization of same-sex marriage in Taiwan

06/09 Hotline's birthday (0609 is also the love code for donation of Hotline)

08/20 Hotline's annual fundraising banquet at Zepp New Taipei

09/24 Hotline's annual fundraising banquet in Kaohsiung @ Backstage Live

10/28 Taiwan TransMarch

10/29 Taiwan LGBT Pride

11/20 Transgender Day of Remembrance; International Children's Rights Day

12/01 World's AIDS Day

12/10 Human Rights Day

To be confirmed

Yilan Pride March

Hua-Tung (Hualien and Taitung) Rainbow Carnival

Taoyuang Rainbow Picnic Day

Hsinchu Rainbow Culture Festival

Miaoli Equal Right March

Taichung Pride March

Yunlin Rainbow March

Chiayi Rainbow Festival

Tainan Rainbow March

Kaohsiung Pride March

Rainbow High, Drag Queen Night

Our Work at Hotline Taipei Headquarter

Because of your support, the 10 full-time staff members as well as nearly 1,000 volunteers working at Hotline's Taipei headquarter were able to accomplish together the following projects and services without worries and concerns, and to contribute to a beautiful life for the LGBTQ+ community in Taiwan as well as their family and friends.

Community Services/Social Education

Telephone Consultation Service

We answered a total of 1,591 phone calls, with each lasting 34 minutes averagely, and provided the service for 423 LGBTQ+ individuals and parents of LGBTQ+.

Between May 15th and 31st, we temporarily suspended our telephone consultation service due to the Level 3 COVID-19 Alert, and a home-based hotline service was offered from June 3rd to July 31st (with the frequency reduced to 3 days a week). The standard service was resumed as of August 2nd.

The top 5 consultation topics and their share:

Looking for support and company	64%
Relationship issues	22%
Self-identity and societal pressure	11%
Family issues	7%
Issues about HIV/AIDS and sexually transmitted diseases	6%

More statistical analyses can be found on: <https://hotline.org.tw/news/3174>

* Service team: the telephone consultation group, which included 40 volunteers, 14 supervisors (senior volunteers), who provided the service 5 days a week, with an average of 5 volunteers on-call every day. A total of 7 sessions of supervisor training were provided for the volunteers.

LGBTQ+ and Gender Diversity Education

A total of 175 talks were given, with a total of 12,402 attendees and topics including: learning about LGBTQ, friendly campus and anti-bullying, sharing of LGBTQ life stories, transgender, and safe sex.

Targeted Group	No. of Talks	No. of Attendees
LGBTQ+ community	7	335

Students	72	7,233
Government agencies	12	685
General public	27	409
Education professionals	19	1,193
Medical and social service professionals	35	2,297
Private business	3	250
Total	175	12,402

In 2021, Hotline encountered a major challenge imposed by COVID-19 for our educational work. In May, due to the level 3 alert, all talks were either suspended or postponed. Yet meanwhile, we witnessed how much all levels of agencies in Taiwan cared about LGBTQ+ issues, as talks scheduled between June and September were moved online. Furthermore, because our work group produced the short film “Let the Spectrum Show” last year (2020), it helped us introduce to the audience the diversity of LGBTQ during online talks, and therefore, the total amount of talks we gave in 2021 only slightly reduced by 3 sessions and 482 attendees in total, compared to the year of 2020. This is most likely because that gender equity education has been fully incorporated into the curriculum planning of all levels of schools in Taiwan, as well as because that government agencies, medical and human service professionals, and businesses (the 3 talks given to private business that are listed here do not include the companies in our friendly business project) all have a stronger need to learn more about LGBTQ+ issues since the legalization of same-sex marriage. The aforementioned factors have allowed Hotline to deliver a similar outcome on educational speeches in 2021 despite of the pandemic.

* Service team: the education group, which included 30 volunteers, who had a meeting each week. A total of 5 training sessions were provided for the volunteers.

Family Services

We offered company and support for nearly 300 parents of LGBTQ children by gatherings, telephone consultations, and counseling.

1. LGBTQ Children

	No. of online events	No. of attendees	No. of actual events	No. of attendees
Discussion group “To Come Out, or Not to Come Out”	3	32	1	25

2. LGBTQ Parents

	No. of online events	No. of attendees	No. of actual events	No. of attendees
Meeting group	9	63	6	36
Volunteer training for LGBTQ individuals and parents	14	96	6	37
Individual consultation for LGBTQ parents	4	4		

3. External Lecture

	No. of online events	No. of attendees	No. of actual events	No. of attendees
Parent-child relationship	5	258	3	58

4. Hotline Consultation for LGBTQ parents: we received a total of 168 phone calls.

The service was provided by 18 volunteering parents and 6 accompanying volunteers every Tuesday from 6-9pm and every Thursday from 2-5pm by 18 volunteering parents and 6 accompanying volunteers.

5. Managing Facebook Page “Dear Dad and Mom”: <https://www.facebook.com/dearbama/>

6. Managing LINE group for LGBTQ parents: _241_parents

*Service team: the family group, which included 8 volunteers, who had a meeting once a week.

HIV/AIDS Services

1. Anonymous HIV and syphilis testing and consultation service: we provided the service every Tuesday and Wednesday evening for a total of 116 individuals. We also accompanied 4 individuals to a medical consultation.

2. Lectures and discussion forums on HIV/AIDS, sexual health and friendly healthcare: 30 actual events with 1,078 attendees and 6 online sessions with 622 attendees respectively. A total of 4 training sessions for front-line HIV/AIDS and public health service providers for pre- and post-HIV-testing consultation were organized in collaboration with other HIV/AIDS organizations in northern, central, southern and eastern Taiwan, attracting altogether 180 attendees.

3. SongYY Project

SongYY – official website on sexual pleasure/sexual education for gay men: a total of 183,222 visitors <https://www.songyy.org.tw/>

SongYY's Facebook page: with 8,642 followers (up to 2022/01/01) and reaching a total of 1,579,313 views with our posts. Come LIKE and FOLLOW us on: <https://www.facebook.com/songyy1069>

SongYY's Youtube channel: with 890 subscribers (up to 2021/12/31)

<https://www.youtube.com/c/熱線爽歪歪>

4. Interview with partners, family members and friends of individuals infected with HIV/AIDS: 2 stories were completed.

5. Producing 8 Infographics about HIV/AIDS, which can be found on: <https://hotline.org.tw/news/3165>, and taking part in the #iYourself Exhibition in memory of the 40th anniversary of discovering HIV virus.

6. Collaborating with Australian organization ACON, Dr. Gu, Wen-Wei and FJ234 to produce 3 short films about PrEP, which attracted 24,952 views (up to 2022/01/15)

7. Drafting essay "U=U in Taiwan" upon invitation by Thai organization APCOM, see: U=U

<https://www.apcom.org/uu-in-taiwan-no-track/>。

8. In collaboration with Persons with HIV/AIDS Rights Advocacy Association of Taiwan (PRAA), sharing information about friendly dentists located in Taipei and New Taipei City and feedbacks

9. Collaborating with HIV NGO "Care Aids" to organize 3 workshops on chemsex in northern, central and southern Taiwan respectively

10. In collaboration with physicians such as Hung, Chien-Ching, Liu, Wang-Ta from Taiwan National University Hospital and Gilead, conducting a study on the impact of COVID-10 on HIV-related healthcare services in Taiwan; assisting Professor Pan, Shu-Man from National Taiwan Normal University in her action research on social intervention for HIV/AIDS stigma and its transformation; working with Professor Chuang, Ming-Deng from National Taiwan Normal University in his study on the mutual impact of adversities, psychological troubles and protection factors among people with HIV/AIDS

* Service team: the HIV/AIDS group, which included 40 volunteers, who had a meeting every 2 weeks. A total of 2 sessions of training and further education were organized for the volunteers.

Lesbian Services

1. Lectures on lesbian-related issues (body, sexual desire and intimate relationship): 5 actual events with 320 attendees and 1 online session with 40 attendees.

2. Gatherings for the lesbian community: 12 online sessions were organized with a total of 100 attendees.

3. Sex Tutor for Lesbians: 2 sessions with 60 attendees.

4. Podcast show “Lesbian Bi-weekly:” producing a total of 88 episodes played for 600,000 times. The Podcast show looks at social issues from a lesbian perspective, invites lesbians to share their life stories, and discusses female sexual pleasure and body issues. You can listen to the show on:

<https://open.firststory.me/user/hotlineles>

*Service team: the intimate relationship group, including 15 volunteers, who had a meeting every 2 weeks. A total of 3 sessions of training and further education were organized for the volunteers.

LGBTQ Youth Services

1. LGBTQ teenager meeting group:

3 actual meetings with 26 attendees

16 online meetings with 103 attendees

2. Chat up- gathering for LGBTQ teenagers:

1 actual gathering with 10 attendees

5 online sessions with 33 attendees

3. Stay Home but No Boredom – Small-scale online chatroom for LGBTQ teenagers

16 online sessions with 30 attendees. (The chatroom was launched during the period of Level 3 COVID-19 Alert and lasted a week)

All the aforementioned activities were held online since May, when the level 3 alert was imposed in the entire Taiwan, to provide services for LGBTQ teenagers across the country. Among all attendees, teenagers from outside of Taipei and New Taipei City accounted for more than 60% and some of them were even studying abroad.

* Service team: the sexual right group, which included 25 volunteers, who had a meeting every 2 weeks.

LGBTQ Elderly and Multiple Identities

1. Podcast show “Stories of Time: 18 Life Hacks for LGBTQ:” a total of 52 episodes were produced, reaching 47,584 listeners.

Topics on the show included interviews with LGBTQ celebrities, chat group for senior lesbians, weddings and funerals for LGBTQ, diverse families with pets, exchanges of life experiences between LGBTQ of different generations, important incidents in the history of LGBTQ movement and long-term care for LGBTQ. You can listen to the show on

<https://open.firststory.me/user/timestory>

2. Chat group for senior lesbians

2 actual sessions with 36 attendees

4 online sessions with 69 attendees

3. Chat group for senior gay men

2 actual sessions with 36 attendees

4 online sessions with 55 attendees

4. LGBTQ with disabilities

Support group for LGBTQ with disabilities: 7 actual meetings with 132 attendees and 5 online sessions with 95 attendees.

5. Lectures on issues regarding healthcare, long-term care and death: 2 face-to-face lectures with 35 attendees and 1 online event with 32 attendees

6. An oral history interview project about LGBTQ's oppression under the authoritative regime: 2 volunteer training sessions

*Service team: the elderly LGBTQ group, which included 30 volunteers, who had a meeting every 2 weeks. It also assisted the work of our partner group Hand Angel as well Taiwan Alliance for Indigenous LGBTQ.

Transgender Services

	No. of online events	No. of attendees	No. of actual events	No. of attendees
Transgender meeting group	3	61	2	28
Lecture series on "Gender Fluidity" (with film screening)	1	66	4	176
Talk on transgender issues	5	325	14	533

Individual assistance for transgender clients: 4 service recipients

*Service team: the transgender group, which included 20 volunteers, who had a meeting every 2 weeks.

Hotline was the main organizer of the 3rd Taiwan Trans March

Because of the pandemic, Taiwan Trans March wasn't able to take place on the streets, but Hotline decided not to suspend the event but to host online the 3rd annual Taiwan Trans March in 2021. The theme this year was to "move beyond biases and be online together." The event was live broadcasted on both the Youtube channel and Facebook page of Hotline on October 29th, which has attracted more than 3,000 viewers up to now.

You can re-watch the event here: <https://www.youtube.com/watch?v=h3b7tlhK-Z8>

Bisexual Services

1. Bisexual meeting group: 5 actual meetings with 48 attendees and 1 online session with 8 attendees.
2. Talk on bisexual-related issues: 2 actual events with a total of 120 attendees.

Non-Conventional Intimate Relationship

	No. of online events	No. of attendees	No. of actual events	No. of attendees
Monthly routine events (chat group/discussion forum/film screening)	3	30	8	165
Workshop “Conversations between practitioners of open/polyamorous relationship and social service professionals”	1	55	/	/
Counseling service	/	/	2	2
Lectures and public interaction	2	14	6	204
Annual assembly	1	120	/	/

Podcast show “Poly-Amory:” producing 16 episodes played for a total of 30,712 times

Also, we were invited to 2 live-broadcasting events and 2 Podcast shows hosted by other organizations.

The Podcast show aimed to create room for discussions about different types of relationships so that people can face their non-conventional affectional desires more freely. You can listen to the show on:

<https://anchor.fm/poly-amory>

Managing Facebook Page “Polyamory”: <https://www.facebook.com/polyamory.tw>

* Service team: the non-conventional intimate relationship group, which included 8 volunteers, who had 1 meeting every 2 weeks.

Advocacy and Networking

Legislature Visitation and Legislative Work

We joined Taiwan Equality Campaign's political work and co-visited the legislative caucus of 4 political parties, 5 legislators, and attended 8 gatherings of LGBTQ-friendly local representatives in 8 cities and counties across the country.

Networking for Social Movement

We attended 8 different social movement demonstrations and expressed our support, covering agendas that included gender, environmental protection, physical disability, labor rights and migrant workers.

We attended 18 networking events with domestic organizations and groups

We organized and attended a total of 53 forums, lectures, meetings, hearings and events on various subjects.

We hosted/co-hosted and attended a total of 13 press conferences, issued 11 press releases, announcements and statements

Human Rights Conventions

Serving as a group member of the supervision alliance for the implementation of human rights conventions, Hotline attended one meeting, drafted and summarized the section on LGBTQ and HIV/AIDS issues for the 3rd Parallel Report on the Two Convention.

Hotline was also an NGO member of the supervision alliance for Convention on the Rights of the Child. We attended 3 meetings and co-drafted the 2nd parallel report for the convention.

Involvement in Public Policy

Du Shih-Cheng served as a member of Taipei Gender Equality Committee, attending 14 meetings and assisting in 3 cases of gender impact evaluation. Du also served as a member of the Taskforce for Optimizing LGBTQ Services and Gender Equality launched by Taipei Family Education Center and attended 3 meetings.

Peng Chih-Liu served as a consulting member of the policy group at the 8th Taipei City Gender Equity Education Committee and attended 10 meetings. Peng also served as a member of the Gender Equality Taskforce launched by the Department of Social Welfare of Taipei City, and attended 3 meetings.

Hsu Chia-Wei served as a member of the 3rd Committee on Gender Equality in Employment established by the Council of Labor Affairs of Taipei City Government and attended 4 meetings. Hsu also served as a

member for the 4th Employment Discrimination Committee established by the Council of Labor Affairs of Taipei City Government and attended 1 meeting.

Cheng Chi-Wei served as a member for the gender equality project launched by the Department of Cultural Affairs, attending 3 meetings.

Hotline attended 3 coordination meetings on LGBTQ agendas convened by Taipei City Government.

Hotline was entrusted by the Department of Education of Taipei City to conduct the research project "School Experiences of Transgender Students in Taipei and Suggestions," for which we organized 2 focus groups and published the final report.

Hotline was engaged in the drafting and editing of the 3rd version of "Manual for LGBTI+ Friendly Healthcare Services" published by the Taipei Department of Health, and we also promoted the "ID title stickers" made by Hotline while distributing the manuals. To learn more about and to receive the stickers: <https://hotline.org.tw/node/3176>

Hotline was a collaborator for the Taipei LGBTQ Citizen Festival in 2021 and was responsible for the theme of transgender: we assisted in editing contents in a leaflet as well as on a themed website about transgender, while we also gave 7 lectures on transgender. The website to learn more about transgender: <https://transgender.taipei/>

Hotline worked with Taipei Family Education Center on organizing 4 lectures on gender issues, which attracted a total of 240 attendees.

Publication

Du, Shih-Cheng, "When BL Meets LGBTQ Education and LGBTQ Movement," *Gender Equity Education Quarterly*

International Participation

International Networking

Visits by/Exchanges with LGBTQ organizations/activists/students: 14 times

5 interviews by foreign press

Online participation at the 65th Non-Governmental Organization Committee on the Status of Women (GO CSW), attending 1 online training and hosting 3 online forums (1 under the collaboration with Taipei City Gender Equality Office)

- Senior lesbian's life and caregiving <http://user90849.piee.pw/3df8jx>
- LGBTQ+ activism in the time of COVID-19 <https://www.youtube.com/watch?v=wDvRzy4Ifdl>
- Long Road to Pride: LGBTQ+ Activism in Governments and Civil Society https://www.youtube.com/watch?v=6Vmb1yc_E5c

Online participation at WorldPride, which took place in Copenhagen, Denmark, and being invited to attend 2 online lectures and discussion forums.

- Prides in Asia : <https://reurl.cc/Q9M52O>
- WorkPlace Inclusion Day and Human Rights Conference :
<https://www.youtube.com/watch?v=5RxOrzXP2eI>

Assisting Taipei City Government in taking part in the photograph exhibition of “Rainbow Cities Network”
https://www.rainbowcities.com/wp-content/uploads/2021/05/rcn_exhibition2021.pdf?fbclid=IwAR24_j7boh89hLNYekSMd6FiDnOazvVET5_-5NXhod7b9lyaz8AKQUS53CA

Attending a total of 35 relevant lectures, forums, conferences and workshops

Assistance for Foreign Clients

Mail consultation: 30 cases about cross-national same-sex marriage, 3 cases of asylum seekers and 3 cases about transgender issues

HIV/AIDS medication: 1 client

2020 School Experience Survey of LGBTQ+ Students in Taiwan

Assisted by GLSEN, an US-based NGO devoted to LGBTQ+ education, Hotline completed the first Taiwanese survey of LGBTQ+ students’ school experiences, for which a total of 1,226 valid samples were collected.

You can read the full report here: <https://hotline.org.tw/news/3166>

International Workshop on Legal and Practical Services for Transgender

Hotline volunteers invited Flora Renz, a researcher at Kent University, UK, to share with us the situation in the United Kingdom and to exchange discussions about transgender-related issues. A total of 40 volunteers attended the workshop.

HERO Awards

In 2021, Hotline received the HERO Award given out by APCOM, a Thai organization, as a Community Organization Hero, so as to recognize Hotline’s achievement in promoting the health and rights of LGBTQ community and people affected by HIV/AIDS in Taiwan as well as in the Asia-Pacific region.

Events

Hotline’s Annual Fundraising Event

1 online event

The annual fundraising banquet is the most important event for Hotline every year. In 2021, due to the pandemic, Hotline was not able to host the banquet for the first time. Fortunately, thanks to the support

and experience-sharing of many our friends, we were able to relieve our nervousness and move forwards into an unknown world. We managed to deliver a very brilliant online show that presented Hotline's work and agendas, as well as consolidate solidarity and energy within the community.

We attracted a maximum of 1,900 viewers online (including Facebook and Youtube) at the same time on the day and raised more than 5 million NTD.

You can re-watch the banquet here: https://www.youtube.com/watch?v=iEar_gmV7-o&list=PLkwvI26SL4TI_UY_5sSUxFFj-O5mAYRmw

The 2022 Annual Fundraising Banquet is scheduled to take place on 2022/08/22 at Zepp New Taipei

Collaboration with Facebook: "A Chatroom for Coming-out"

A chat robot was created, attracting 4,055 users: <https://m.me/TaiwanHotline?ref=fbmedia>

We produced 1 video "A Chatroom for Coming-out," in which we invited LGBTQ Youtubers and influencers like Fufuknows, Caca & Bella, Dee the bugbuff and Kelly to talk about their experiences with coming out in a relaxing and fun FAQ session. <https://www.facebook.com/TaiwanHotline/videos/653210199419322>

Our Instagram camera filter attracted a total of 1,656 users

Facebook version: <https://www.facebook.com/fbcameraeffects/tryit/398526321724180/>

Instagram version: <https://www.instagram.com/ar/398526321724180/>

We produced 5 coming-out stories and 1 infographic

Hotline also attended the 2021 Tech for Good Forum on the Meta Taiwan Charity Day to share our experience with this project.

Blind-Dating for LGBTQ+/Collaboration with Datung District Office

Hotline co-organized with Datung District Office the event "2021 Dadaocheng Blind Date," which was the only blind date event for non-heterosexuals organized in the country by the Taipei City Government. 2 sessions were organized with a total 32 attendees.

Street Stands

A total of 7 street stands on 15 days were set up on campus, within communities and at other event occasions to help more people learn about gender diversity.

The 19th Taiwan LGBT Pride

As a co-organizer, Hotline attended 3 organizational meetings and our staff Chi-Wei and Amy were this year's hosts.

We also co-produced 1 online show.

You can re-watch the event here: https://www.youtube.com/watch?v=K6MGyx_uPC4

Projects and Collaboration

HOTLINE SHOP

We sold all kinds of rainbow handicrafts, accessories and LGBTQ-friendly merchandise to support you to embrace your own uniqueness, to show your most beautiful self, and to spread this strength and energy to people around you.

<https://taiwanlgbthotline.waca.shop/>

Social Media Management

Hotline's official website: 397,399 views at <https://hotline.org.tw/>

Facebook page: 58,955 LIKES and 61,029 followers; LIKE and FOLLOW us at <https://www.facebook.com/TaiwanHotline>

Instagram: 5,437 followers. We started the campaign "Taiwan Rainbow Milestones" in 2021, introducing to the public important LGBTQ incidents in the history each day. follow us at <https://www.instagram.com/taiwanhotline>

Youtube channel: 4,220 subscribers, subscribe our channel at:

<https://www.youtube.com/channel/UCzvxXF5tQuqKtJSkTc7kxLw>

We produced a total of 10 episodes of "Sensitive Rainbow Minds," and in each 2-minute-long episode, we collected LGBTQ's experiences with being offended in their daily life, so as to teach the public how to converse properly with their LGBTQ friends and be the most sensible friend.

Twitter: follow us at: <https://twitter.com/LgbtqTaiwan>

Hotline newsletter: a total of 12 issues, released on the 20th of each month, subscription via: <https://hotline.org.tw/civicrm/profile/create?gid=12&reset=1>

"A Not-Straight Voice" newsletter: 12 issues, released on the 5th of each month, subscription via: <http://paper.udn.com/papers.php?pname=POL0013>

Exposure on various media platforms (including websites, TV channels, newspapers and magazines): 70 times

Various interviews (by students and scholars): 8 times

Production of infographics:

- 3 guiding manuals for preventing COVID-19
- 2 infographics about transgender issues

Training and Advanced Education

Trainings for all volunteers and staff members: 10 sessions

Intern training: a total of 22 interns, with 2 from the USA, and 2 intern presentation sessions were organized. Because of the pandemic, in summer 2021, Hotline offered an online internship program for the first time. We also worked with other NGOs to help our interns learn more about gender/human rights issues.

Service Program for Intimate Partner Violence/ Collaboration with Modern Women's Foundation

Regular meeting: 7 meetings

Podcast exposure: we attended 4 shows to talk about LGBTQ affection education

Education training for domestic violence network professionals in Taiwan: 1 session with 10 attendees

Primary prevention lecture on affection education for the LGBTI community: 10 lectures with 132 attendees

Maintenance and promotion of the website "Tell Your Story-An information platform for LGBTQ victims of intimate partner violence"

<http://lgbt.38.org.tw/>

Responding to the issue that violence between a married individual and the family members of his/her/their same-sex spouse was not covered by the existing law, Hotline worked with Modern Women's Foundation, the Prevention Center for Multiple Discrimination and Gender-based Violence of the Garden of Hope Foundation, Taiwan Equality Campaign and Taiwan LGBT Family Rights Advocacy Association to draft as well as to advocate for an amendment to the 3rd Article of the Domestic Violence Prevention Act. The bill had already passed the 1st reading in the Legislative Yuan.

Co-Adoption for LGBTQ/ Collaboration with Taiwan LGBT Family Rights Advocacy Association and Taiwan Equality Campaign

11 meetings were convened.

Co-organizing 3 meetings for the exchanges between adoption agencies and LGBTQ+ organizations

Promoting the co-adoption bill for married LGBTQ: co-visiting the legislature caucus of 4 different parties and 5 legislators. The bill had passed the 1st reading.

Assisting 3 LGBTQ families with adopted children in legal proceedings: forming the legal team together, and hosting 2 press conferences. One family had won the lawsuit and became the first LGBTQ family in the Taiwanese history in which one party was allowed to adopt the child of his same-sex partner. Legal proceedings for the other 2 families will continue and we will assist them in petitioning for a constitutional interpretation.

LGBTQ-Friendly Workplace Project/ Collaboration with Taiwan Equality Campaign

10 meetings were convened.

21 talks were given at 15 companies, with a total of 1,819 attendees.

2 gatherings for friendly workplaces were organized, with 30 businesses and a total of 140 people attending.

Advocacy for Sexual Rights of Disabled Individuals/ Collaboration with Hand Angel

For the sexual rights of disabled individuals, we provided social education, professional dialogues, and peer empowerment for the Taiwanese society. We also worked with Hang Angel on making pornographies for people with disabilities as well as assist them in launching their sexual right services for disabled people, while paying attention to the sex education policy targeting at students with disabilities in Taiwan. We co-hosted a small online forum talking about issues related to the body, gender and intimate relationship of people with disabilities in 2021, with a total of 30 attendees.

1 annual presentation was organized, with 96 attendees.

Advocacy on Issues of Drug Use

Consultation regarding drug-related issues: 1 person

1 support workshop for families and friends of gay male drug users

Assisting Mainline, a Dutch organization for harm reduction, in making a short film

4 lectures on drug-related issues, with 275 attendees in total

3 Podcast episodes on drug-related issues were recorded

Work of the Southern Office

Community Services

LGBTQ and Gender Diversity Education

A total of 54 talks were given with 1,904 attendees.

	No. of online events	No. of attendees	No. of actual events	No. of attendees
All levels of schools and universities	2	75	38	1325
Soldiers			8	240
General public			6	264

*Service team: the education group, with 28 volunteers, who had 1 meeting per week, and 6 sessions of volunteer training were offered.

Lesbian Services

	No. of events	No. of attendees
Group blind date for lesbians	2	29
Chatting session for lesbians	1	15
The lesbian bus	1	20

*Service team: the lesbian service team, with 3 volunteers, who had 1 meeting every 6 months.

Family Services

	No. of online events	No. of attendees	No. of actual events	No. of attendees
Individual consultation with parents of LGBTQ individuals	102	27	25	8

Afternoon tea session for parents of LGBTQ individuals	4	26	8	43
Group practice for parents of LGBTQ individuals	3	17	1	5
Lectures on parent-child relationship	2	40	3	67
Gatherings for coming-out	6	27	2	17

*Service team: the family group, with 10 volunteers, who had 2 meetings per month, and 11 sessions of volunteer training were offered.

LGBTQ parent volunteers for the telephone consultation service: 5 volunteers, for whom 4 training and 5 online supervision sessions were offered.

Transgender Services

Starting from 2022, Hotline's southern office will be hosting monthly meetings for transgender individuals. The meetings will be in the format of a living room gathering, during which topics like relationship issues, coming-out, hair, makeups and outfits, exercising and working out, medical intervention and restroom use can be discussed and transgender attendees can share their life with each other.

8 actual meeting with 180 attendees and 2 online sessions with 30 attendees.

*Service team: the transgender support team, growing from 5 to 15 volunteers, who have 1 meeting every month.

Other Services

	No. of online events	No. of attendees	No. of actual events	No. of attendees
Meeting group for senior gay men	1	15	2	47

*Service team: the support team for senior gay meeting groups, with 5 volunteers, who had irregular meetings.

Training and Advanced Education

	No. of online events	No. of attendees	No. of actual events	No. of attendees
Orientation			1	7
Training session for volunteers and supervisors	1	32	7	117

Events

The 13th Hotline annual fundraising event in Kaohsiung, with 185 attendees and 70 volunteers who assisted the event. A total sum of 400,000 NTD was raised.

The 2022 fundraising banquet in Kaohsiung is scheduled to take place on 9/24 at **Backstage Live**.

1 spring banquet for the volunteers was organized with 35 people attending, and 1 luncheon was attended by 42 people.

Advocacy and Networking

Hosting or co-hosting 1 press conference

Media exposure: 1 time

Organizing or attending 5 discussion forums, lectures, consultation meetings and public hearings

Attending 3 coordination meetings for LGBTQ+ agendas convened by Kaohsiung City Government

Attending 4 network meetings of Panicle Women's Coalition

Participating in 1 community or campus street event

Participating in 1 social movement demonstration to express support

Hosting 2 groups with a total of 10 foreign LGBTQ activists/visiting students and 1 online visitation with 32 people

4 Interviews

Social Media Management

Facebook Page of the southern office: with 10,211 LIKES and 10,695 followers. You can LIKE and FOLLOW us at: <https://www.facebook.com/SouthHotline>.

Instagram of the southern office, with 1,065 followers, come and follow us at: <https://www.instagram.com/hotlinesouth/>

Budget

Taipei Office		
Community Services	Telephone consultation service	980,288
	LGBTQ+ and gender diversity education	520,088
	LGBTQ+ youth services	623,088
	LGBTQ+ elderly and multiple identities	799,088
	Family services	784,368
	HIV/AIDS services	1,405,328
	Transgender services	732,208
	Lesbian services	730,088
	Bisexual services	6,000
	Non-conventional intimate relationship	612,488
Advocacy and Networking	Networking	324,363
	International participation	582,588
	Policy advocacy	175,362
	Transgender issues training plan	975,463
Projects	Workshop on workplace equality	1,843,000

	Advocacy for LGBTI adoption	100,500
	Service program for LGBTI intimate partner violence	54,500
	Hualien team	11,000
	Advocacy for drug use	17,000
	Advanced cross-group training for volunteers	32,000
Organizational management	Service promotion	1,438,908
	Hotline shop	800,000
	Fundraising event in Taipei	1,090,000
	Accounting	435,000
	Employee Assistance Program	72,000
	Administrative costs and overheads	3,519,308
Total		18,588,024

Southern Office		
Community Services	Family services	436,196
	LGBTQ+ elderly services	131,196
	LGBTQ+ Youth services	117,696

	LGBTQ+ and gender diversity education	232,776
	Transgender services	290,976
	Lesbian services	314,446
Advocacy and Networking		549,056
Projects		167,416
Administrative costs and overheads	Service promotion	50,000
	Administrative costs and overheads	703,504
Total		2,993,262

Donations

Online donation using QR code : <https://hotline.org.tw/civicrm/contribute/transact?reset=1&id=14>

Or you can fill up this form and send it to: meiying@hotline.org.tw

Hotline X O-Bank Rainbow Card: when shopping with the Rainbow Card, O-Bank will donate 0.2% of the total amount of your domestic as well as foreign purchases to Hotline. You can sign up for a Rainbow Card here: <https://www.o-bank.com/retail/debit/affinity-card/rainbow-card?fbclid=IwAR30DoGaKM2Hk8W3VGavOk-TLquYTHqBvNuzJeRuGq0xv-oSs6hZBxFpneg>

If you live in the U.S., you can choose to donate Hotline through Give2Aisa to be sure that your gifts will be tax deductible: <https://give2asia.org/taiwantongzhi/>

If you have any questions regarding donations, please feel free to contact our staff in charge Director Juan during our office hours between 14:00 and 22:00 from Monday to Friday: 02-2392-1969 / meiying@hotline.org.tw

With an #EDcertified status fromNGOsource , Hotline is now certified as equivalent to a US public charity. We look forward to the new funding opportunities this #equivalencydetermination will bring the organization, so we can continue the work we do in our communities. To learn more about NGOsource, visit www.ngosource.org

HOTLINE SHOP

All kinds of rainbow handicrafts, accessories and LGBTQ-friendly merchandise are sold to support you to embrace your own uniqueness, to show your most beautiful self, and to spread this strength and energy to people around you.

<https://taiwanlgbthotline.waca.shop/>