

# Taiwan Tongzhi (LGBTQ+) Hotline Association

## 2020 Annual Report

### Chairperson's Words

In 2020, the word on everyone's mind all over the world was "Covid-19". To meet the uphill battle of the pandemic, we had to be even more flexible, more creative, and continue to provide our services without interruption while still limiting social contact.

In 2020, Hotline substantially expanded its online community and operated a regular YouTube program, "Hotline Tea Room" alongside a variety of podcasts to reach more LGBTQ+ people across all corners of Taiwan. The office has implemented epidemic prevention measures, changed many in person activities to online activities, and continued to participate in online seminars and forums around the world to maintain friendly international exchanges and cooperation. This year Hotline also published the Chinese-speaking world's first mature lesbian life story "Grandma's Girlfriend", and as the epidemic improved towards the end of the year, Hotline was able to successfully hold the second annual Taiwan Transgender Parade! Amid the pandemic, the all-encompassing control and privacy, governance and freedom, feelings of isolation and intimacy all seemed to pull us in many different directions whilst seemingly wrapping each and every one of us in an embrace. Considering these circumstances, these achievements were hard won.

After two terms of office, I will step down as Chairman of the Board of Directors in 2021. In the past four years, the LGBTQ+ community in Taiwan has experienced ups and downs, however fortunately, the LGBTQ+ community is always lovely and resilient! And of course, so is everyone at Hotline! We will always be strong and continue to work hard on the front line!

# 2021 Events Schedule

## SAVE THE DATES

- 03/31 International Transgender Day of Visibility
- 05/17 International Day Against Homophobia, Transphobia and Biphobia
- 05/24 2nd Anniversary of the Legalization of Gay Marriage in Taiwan
- 06/09 Hotline's Birthday (0609 is also the donation code of the hotline)
- 07/17 Tongzhi Hotline Association Fundraising Thanksgiving Meeting
- 09/04 Tongzhi Hotline Association Fundraising Thanksgiving Meeting Kaohsiung Field
- 10/29 Taiwan Trans March
- 10/30 Taiwan LGBT Pride
- 11/20 International Transgender Day of Remembrance; World Children's Human Rights Day
- 12/01 World AIDS Day
- 12/10 World Human Rights Day

## To be confirmed

- Yilan Pride Parade
- Taoyuan Rainbow Picnic Day
- Taichung LGBT Pride
- Kaohsiung LGBT Pride
- Chiayi Rainbow Life Festival
- Rainbow Walk in Tainan City
- Miaoli love turns into equality Parade
- Rainbow Festival in Hualien and Taitung
- Hsinchu Rainbow Cultural Festiva
- Rainbow High Drag Queen Night

# Achievements of the Taipei Office

Because of your support, in 2020 the Hotline office employed 12 full time employees and nearly 1000 volunteers. With this help we had no worries in bringing our hands together to complete the work mentioned below so that LGBTQ+ people and their loved ones could live better lives together.

## Community Services & Social Educations

### Telephone Consultation Services

**1,699 phone calls, average call is 37 minutes, served 524 LGBTQ+ individuals and their parents**

Top 5 consultation topics and their proportions :

Seeking Support and Companionship \_\_\_55%

Emotional Topics \_\_\_22%

Accepting Oneself and Societal Pressure \_\_\_11%

Topics in AIDS and STD's \_\_\_7%

Topics dealing with Family \_\_\_7%

Additional statistical analysis : <https://hotline.org.tw/news/3070>

\*Working Team : The Hotline switchboard small group has 42 volunteer workers and 14 supervisors (senior volunteers) who provide 5-day service every week with an average of 5 volunteers on duty every day. There were a total of 21 training courses conducted for volunteers in the group.

### LGBTQ+ and Gender Diverse Education

**178 speeches, 12,884 attendees. The topics of the speeches included the ABC's of accepting being LGBTQ+, creating an LGBTQ+ friendly campus against bullying, LGBTQ+ life story sharing, being Transgender, safe sex, etc.**

Targeted Group	No. of Talks	# of Attendees
LGBTQ+ Community	3	110
Students	102	9,189
Government Department	33	1,756
General Public	17	582
Educators	12	575
Medical and social service professionals	20	894
Private companies	5	220
Total	192	13,326
Compared with 2019:13 Fewer sessions, 3,183 more attendees		

Let the Spectrum Speak Project: 2020 was greatly affected by the pandemic, and many speeches had to be cancelled, but the LGBTQ+ people who need to be recognized will not disappear because of this. Therefore, we've launched 4 videos, each one highlighting an LGBTQ+ volunteer of the association as the leading role, where they share their own LGBT lives in front of the camera. By reaching every possible nook and cranny through the internet, the education group wants to tell everyone: "I am gay, and you are also not alone as a gay person"

We welcome you to watch and use this video :

[https://www.youtube.com/watch?v=cVfrOAll\\_Ow&list=PLkwvl26SL4TLXr569\\_Zk1QqOrW9Sa0dVc](https://www.youtube.com/watch?v=cVfrOAll_Ow&list=PLkwvl26SL4TLXr569_Zk1QqOrW9Sa0dVc)

\*Working Team: Education group, 25 volunteers, meeting once a week, with 3 sessions of group volunteer training class

## Family Services

### Accompanying nearly 400 parents of LGBTQ+ people through gatherings and consultation calls

#### 1. Parents of LGBTQ+ Kids

	Number of Sessions	Number of Participants
Taipei Parents Gathering	12	90
Taichung Parents Gathering	7	40
Parents and LGBTQ+ volunteer training	10	60
Individual discussions with Parents of LGBTQ+ kids	10	10

#### 2. LGBTQ+ Children

	Number of Sessions	Number of Attendees
Discussion group "To Come Out, or Not to Come Out"	5	40

#### 3. External Lecture

	Number of Sessions	Number of Attendees
Parent-Child Relationship	4	115

#### 4. Special consultation line for parents with LGBTQ+ children: 187 calls serviced

This service is provided from 6:00 p.m. to 9:00 p.m. on Tuesdays and from 2:00 p.m. to 5:00 p.m. on Thursdays by \_9\_ parent volunteers and \_6\_ accompanying volunteers .

5. Operating the “Dear Mom and Dad” Facebook Fan Page :

<https://www.facebook.com/dearbama/>

6. Production of the 3 part film series “Out Parents” :

<https://www.youtube.com/watch?v=HRJ7T5VkYL4&list=PLjszEnlvG4bmkSE28FVv6LXUxxeH1N5lM>

\*Working Team : The Family small group, \_10\_ volunteers, meeting once per week。

## **HIV/AIDS Services**

1. Anonymous HIV / Syphilis screening and consultation service: we provided the service every Tuesday and Wednesday evening for a total of 352 individuals. We also accompanied 7 individuals to a medical consultation.

2. Keynote speech on HIV/AIDS, sexual health and LGBTQ+ friendly medical treatment: 53 sessions, 2,296 participants; AIDS health care and public health personnel in partnership with front-line AIDS groups organized consultation training for before and after screening, 278 people participated in the three sessions in North, central and South China.

3. SongYY sex education Works

3.1 SongYY—Gay Male Pleasure and Sexuality Education Website:

<https://www.songyy.org.tw/>

282,512 website views, 6,736 facebook fan page followers (as of December 31, 2020), and posts have reached 604,501 people

3.2 Gay Youth Sex Education and Resource Focus Group

3 sessions, 17 attendees

3.3 SongYY YouTube channel

<https://www.youtube.com/c/熱線爽歪歪>

814 subscribers, 6 videos, this channel has reached 110,055 people (as of January 15th, 2021)

3.4 Lectures: 4 sessions, 125 attendees

4. Interviews with the Partners and loved ones of infected persons: 4 stories completed

5. Acted as the cooperative group for the A Plus Love Music Festival

6. Participated in the 2020 World AIDS Conference, and held a civil groups sharing session in collaboration with AIDS groups in Kaohsiung. A total of 45 people participated

7. In cooperation with the Association for the Promotion of the Rights of People Living with HIV, conducted an AIDS-friendly dental medical resource survey on 2,444 dentists in Taipei and New Taipei City.

\*Working team: HIV/AIDS group, 53 volunteers, meeting once every two weeks, volunteers within the group undertook 8 training refresher course sessions.

### **Lesbian Services**

1. Lectures on lesbian related topics (Physical health, sexuality, relationships): 7 sessions, 110 participants

2. Lesbian community chats: 6 sessions, 37 participants

3. Operated “Lesbian Weekly” Podcast: 37 episodes, 120,000 listeners. We welcome you to listen here: <https://open.firststory.me/user/hotlineles>

\*Working team: sex rights group, 25 volunteers, meeting once every two weeks

### **LGBTQ+ Youth Services**

1. LGBTQ+ teenager meeting groups:

In Person: 7 sessions, 59 participants

Online: 8 sessions, 42 participants

2. Chat up- gathering for LGBTQ+ teenagerst:

In Person: 6 sessions, 67 participants

Online: 4 sessions, 28 participants

The online sessions break geographical boundaries, the LGBTQ+ youth participants can be found all throughout Taiwan, and the counties and cities outside of Taipei account for more than 60% of participants, there are even gay youth studying abroad overseas who participated! At the in-person events, gay youth from Yilan, Hualien, Taoyuan, and even Taichung, Yunlin and other places also came to participate.

3. Operated the Facebook page "Taiwan LGBTQ Youth:", number of fans is 2,214 people  
<https://www.facebook.com/TaiwanLGBTQYouth/>

\*Working team: sex rights group, 25 volunteers, meeting once every two weeks

### **LGBTQ+ Elderly and Multiple Identities**

1. "My grandmother's lover" was published in October 2020.

Over the course of 8 years, interviewing 17 lesbian women over the age of 55, and won the 2020 Openbook Good Book Award for Life Book of the Year!

There were a total of 12 new book launch conferences in nine counties and cities throughout Taiwan, with 475 participants.

Purchase link: <https://taiwanlgbthotline.waca.shop/product/detail/635124>

2. Operation of "The story of Time - 18 Tips for LGBTQ+ People" Podcast

In order to cope with the Covid-19 pandemic situation in 2020, the Mature LGBTQ+ small group stopped organizing activities that required physical contact (such as meetings of the Mature Gay Women small group, Story of Time forums, mature rainbow bus, etc.). However, in order to continue serving the LGBTQ+ community, to advocate for various topics and to make LGBTQ+ friends from all over the world not feel alone, the Mature LGBTQ+ small group began to develop a plan for the LGBTQ+ Celebrations of life, death, illness and long term care podcast. At present, it has launched two seasons with a total of 27 episodes. Topics include special talks from prominent LGBTQ+ Figures, Mature Lesbian lecture series, Celebration of LGBTQ+ Life series, Diverse Family with pets series, cross generation LGBTQ+ life experience dialogue, historical accounts of LGBTQ+ movements and long-term care for life, old age, illness, and death of LGBTQ+ People series.

To listen: <https://open.firststory.me/user/timestory>

3. Senior Lesbians Chat:

This year, a total of seven chat sessions were held, including one in Hsinchu to serve the local female LGBTQ+ community members, with 150 participants. In addition, the "Book Meeting: speed dating for mature women" activity was held to provide a comfortable channel for lesbian to make more friends. A total of 34 mature lesbians participated in the activity.



### 3. LGBTQ+ with disabilities:

A Rainbow Taiwan Sign Language class was held with 15 participants.

We have cooperated with HandAngel to hold 15 sessions of the "Physical/Mental disability and Gender Diversity Group", and "Experience Sharing on Sexual Equality for the Disabled" to discuss the issue of sexual rights in Taiwan's multi-year push for the Barrier Free Environment Law.

### 4. Long term care speeches for medical sectors: 13 sessions, 615 attendees.

\*Working team: The Mature LGBTQ+ Group and 35 volunteers who meet once every two weeks. Volunteers within Hotline received 2 sessions of additional training.

## Advocacy for the Transgender Community

	Number of Sessions	Number of Attendees
Transgender meeting group	2	47
Transgender Variety Show	2	82
"Wandering Gender" (including film appreciation)	2	42
Transgender Themed Lectures	14	530

Transgender Individuals who helped: 4 people

\*Working team: The Transgender small group, 15 volunteers, one meeting every two weeks, Volunteers within Hotline received 1 sessions of additional training.

## Bisexual Services

1. Hotline Bisexual Gathering, 9 sessions, total of 91 participants
2. Bisexual keynote speeches, 2 sessions, total of 130 participants

## Non-conventional Intimate Relationships

	Number of Sessions	Number of Participants
Monthly Activities (Chats/Conferences/Movie Appreciation)	24	352
Emotional awareness workshop	4	30
Cooperative Discussions Service	4	8
Lecture and interaction with the public	13	432
Annual meeting	1	90

Operated “Poly open up!! ”Podcast : 12 episodes, 2000 listeners

We welcome you to listen here: <https://anchor.fm/poly-amory>

The first time「Poly open up!! 」took to the streets, participated in adultery pardon press conference and large gay parades

\*Working Team : Non-conventional intimate relationships work team, 6 volunteers, meeting once a month.

## Advocacy and Networking

### Official Visits and Bill Work

Participated in the political work of the Taiwan Equality Campaign, paid visits to a total of 6 members of the Legislative Yuan, participated in a total of 8 friendly representative gatherings in 8 counties and cities across Taiwan.

### Networking with Other Social Movements

-Participated in 11 various demonstrations and social movement support actions, demonstrating for issues including gender, the environment, disability, labor and migrants.

-15 exchanges with domestic organizations and groups

-Organized or participated in various forums, seminars, conferences, public hearings and activities 79 times

-Independently or jointly convened or attended with reporters 14 times, issued 16 press releases, declarations, and speech manuscripts.

### **Human Rights Conventions**

As a group member of the Alliance for Monitoring the Implementation of Human Rights Conventions, Hotline wrote and integrated the third report of the two conventions on gay topics, wrote a report on AIDs/HIV related topics, and participated in 10 related meetings.

Additionally, as a member of the CRC civil supervision alliance, Hotline participated in one meeting of the alliance.

### **Public Policy Participation**

Report on participating in three Taipei LGBTQ+ Business Network meetings

Du Sih-cheng served as a member of the Taipei Women's Rights Promotion Committee and participated in 17 relevant meetings

Du Sih-cheng served as a member of the task force on optimizing gay friendly services and gender equality for the Taipei Family Education Center, and participated in five relevant meetings

Peng Chih-liu served as an advisory member to the policy group for the 8th Taipei Gender Equality Education Commission, they also participated in two related meetings

Peng Chih-liu served as a member of the task force on gender equality for the Taipei City Department of Social Welfare and participated in four relevant meetings

Xu Jiawei served as a member of the third Committee for Gender Equality in Employment of the Taipei Department of Labor and participated in six relevant meetings

Cheng Chi-wei served as a member of the task force for Sexual Equality special for the Ministry of Culture and the Public Construction Commission of the Executive, and participated in three relevant meetings

## **International Participation**

### **International Connections**

Interviews or exchanges with LGBTQ+ organizations // workers // students: 16

7 interviews with various foreign media (online TV, newspapers, magazines, etc.), and Hotline was mentioned 22 times

Participated in relevant forums // meetings // workshops: 18 times

### **Foreign Case Assistance**

Correspondence consultation: 40 cross border marriage issues

Refugee assistance: 1 case

AIDS/HIV drugs: 1 case

### **2020 Survey on the campus experience of Taiwan's LGBTQ+ students**

Assisted by GLSEN, an American organization dedicated to educational issues, Hotline conducted the first large-scale survey on LGBTQ+ students' experiences on campus in Taiwan. The results are expected to be published in 2021.

## **Activities**

### **Hotline Annual Fundraising Thanksgiving Meeting**

1 session at Spero, in addition to fundraising, it also provided a window for the outside world to better understand the Hotline's annual work content, as well as promoting the cohesion within the gay community through a variety of gay-related performances, allowing us to gain even more energy in the LGBT movement .

A total of 975 people participated, and 158 volunteers assisted in the party activities, raising 4.3 million yuan. Zeng Shuqin and Jiang Meiqi were also invited as guests of honor.

This year's event date: 2021/7/17 @Zepp New Taipei

## **LGBTQ+ Office Equal Rights Activities : The Virus will Harm Humanity, as will Prejudice**

With the assistance of BBDO, During Rainbow Pride Month in June 2020, The Hotline launched an initiative: Through placing rainbow soaps and soap holders in pantries and restrooms in various workplaces, allowing everybody to see the rainbow in their lives.

A total of 15 companies and organizations responded, with the resulting film:

<https://www.youtube.com/watch?v=RJWTG65WGGA>

I also want a soap holder : <https://taiwanlgbthotline.waca.shop/product/detail/622793>

## **Activities ft. Neihu Elderly Center**

For four consecutive years, we have carried out elderly welfare and gay friendly exchange programs with the Neihu Center, and hope that with this work experience as the foundation, we can expand to every elderly center in Taipei, allowing the staff members and volunteers in Taipei's long-term care system to amicably accept the gay community through understanding them.

A total of 3 exchange meetings were held, as well as a cooking competition called "Grandma's One Dish", which was held between the Center's volunteers and the gay exchange participants, A total of 32 elderly people participated.

## **LGBTQ+ Friendship Activities ft. Datong District Office**

The Hotline and Datong district in collaboration : 2020 "Love Dadaocheng", the first non-heterosexual networking event organized by the Taipei City Government. A total of two events, could only admit 32 people, but it attracted over a hundred people to sign up.

## **2020 Npost Selected Charity Activist**

### **Vendor Stall Activities**

21 sessions, going deep into campuses, communities, companies, and different activity sites to let people know more about gender diversity issues.

## **Hosted the 2nd Taiwan Trans March**

The theme is "Trans with Us", emphasizing that everyone needs to transcend the gender framework of society and freely be themselves. A total of about 1,500 people participated

## The 18th Taiwan Gay Pride Parade

The hotline is a co-organizer and participated in 5 co-organizer group meetings, with our staff members serving as moderators.

## Projects and Topical Cooperation

### HOTLINE SHOP

We provide all kinds of rainbow accessories and LGBTQ+ friendly products to support you in embracing your uniqueness, to show your most beautiful angles, and to help support the LGBTQ+ people around you.

<https://taiwanlgbthotline.waca.shop/>

### Social Media Management

Official Website : 368,689 page views <https://hotline.org.tw/>

Facebook fan page : Nuber of Fans \_\_\_58,774\_\_\_, to follow and like :  
<https://www.facebook.com/TaiwanHotline>

IG: \_3,456\_ followers, to follow : <https://www.instagram.com/taiwanhotline>

Youtube: \_3,130\_ subscribers, to subscribe :  
<https://www.youtube.com/channel/UCzvxXF5tQuqKtJSkTc7kxLw>  
Hotline Tea Room Program : broadcasted live \_17\_ times, \_12\_ videos

Twitter : to follow : <https://twitter.com/LgbtqTaiwan>

Hotline Online Newsletter : 12 issues in total, published every month on the 20th  
To subscribe follow this website : <https://hotline.org.tw/civicrm/profile/create?gid=12&reset=1>

“Voices from Afar”• Hotline Online Newsletter, 12 issues in total, published every month on the 5th

To subscribe follow this website : <http://paper.udn.com/papers.php?pname=POL0013>

32 interviews across various media, Hotline appeared (online, TV, newspapers, magazines, etc.)  
138 times

Various interviews (students、scholars) : 13 time

“LGBTQ+ for Dummies” Presentation: 3 presentations

Transnational same-sex marriage in Taiwan?

<https://hotline.org.tw/news/2924>

Don't be afraid, you're not the only one facing this

<https://hotline.org.tw/news/2956>

Identifying as Transgender

<https://hotline.org.tw/news/3041>

## **Training and Enrichment**

Non group volunteer / staff training: 5 sessions

Intern training: 11, and held a seminar for interns

## **Service Program for Intimate Partner Violence/ Collaboration with Modern Women's Foundation**

Regular discussion meetings: 6 times

Lectures on primary emotional education prevention for gay communities: 8 sessions, 137 participants

Education and training for domestic violence network professionals across Taiwan: 9 sessions, 295 participants

Participate in the operation and promotion of "Secret Talking -LGBTQ+ couple violent conflict consultation website" <http://lgbt.38.org.tw/>

## **Discussion about LGBTQ+ Adoption/ Collaboration with Taiwan LGBT Family Rights Advocacy Association**

Held discussion meetings : 6 sessions

Assisted in holding a conference on adoption in the gay community : 1 session, 20 participants

Assisted in conducting exchange meetings between adoption agencies and gay organizations : 3 sessions

Educational training for social workers in adoption agencies : 1 session, 15 participants

Promoted the joint adoption bill for married gay couples, and paid visits to 11 members of the Legislative Yuan together

LGBTQ+ adoption infographic: Can gay people adopt children? I can, but we can't!

<https://hotline.org.tw/news/2901>

## **LGBTQ+ Friendly Workplace Project/ Collaboration with Taiwan Equality Campaign**

Completed the 2020 survey on the current workplace situation of LGBTQ+ people in Taiwan, collecting the experiences of 2,121 LGBTQ+ people.

<https://hotline.org.tw/news/2946>

Company Lectures : 11 firms, a total of 14 sessions, 1,105 participants

Friendly workplace gathering: 2 sessions, 30 participating firms, 100 participants

Hosted the second 「Opening the Workplace Closet: Workplace Coming Out Forum」, with about 100 participants

Co-organized the Dutch Workplace Pride seminar in Taiwan. There were a total of 21 online preparatory meetings, with about 80 on-site participants, and nearly 100 online participants.



## **Advocacy for Sexual Rights of Disabled Individuals/ Collaboration with Hand Angel and Disabled Queers**

We have carried out community education, professional dialogue and peer training on the sexual rights of the disabled in Taiwan. We have also worked with the Hand Angels Organization to make pornographic films for the disabled, assist them to provide services on the sexual rights of the disabled, and to promote the Gender Education Law for Taiwanese students with physical and mental disabilities.

## **Advocacy on Issues of Drug Use/ Collaboration with Kunming Prevention Center**

Meeting on substance abuse issues \_\_2\_\_ Attendees (# of attendees)

Workshops on support for relatives and friends of LGBTQ+ substance abusers: 2

# Work of the Southern Office

## Community Service

### LGBTQ+ and Gender Diversity Education

**Total of 25 Sessions, Total of 1,015 Participants**

	Number of Sessions	Number of Participants
From Elementary Schools to Colleges	22	1170
Medical and social service professionals	3	100
Military Personnel	1	110
Community People	9	225

Working team: Education group, 21 volunteers, meeting once a week, with 4 sessions of group volunteer training class

### Family Services

	Number of Sessions	Number of Participants
Individual consultation with parents of LGBTQ+ individuals	5	5
Afternoon tea session for parents of LGBTQ+ individuals	13	72

Group practice for parents of LGBTQ+ individuals	5	58
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Working team : Family Group, 10 volunteers, Meeting twice a month, with 7 sessions of group volunteer training class

### Lesbian Services

	Number of Sessions	Number of Participants
Group blind date for lesbians	1	3
Chatting session for lesbians	2	12
Personal growth group for lesbians	4	28

Working team: Ai Lalei Lesbian Activity Series, 3 volunteers, meeting once every six months

### Other Support Services

	# of Sessions	# of Attendees
Group Exchanges on Topics in being Transgender	8	66
Mature Gay Man Chats	5	53

Working team: The Transgender Small Group Support Team that includes 6 Volunteers with unscheduled meetings

The Mature Gay Man Chat Group Support Team that includes 7 volunteers with unscheduled meetings

## Training and Enrichment

	# of Sessions	# of Attendees
New Birthdays	4	46
Volunteer Training and Supervised Enrichment	7	54

## Activities

The 12th Annual Hotline Gala was held in Kaohsiung, with 1 show and a total of 245 attendees. 120 volunteers staged the party and helped to fundraise 570,000 yuan.

## Links in Advocacy

Independent or joint press conference: 3 sessions

Held or participated in various forums, symposiums, consultation meetings and public hearings: 5 sessions

Man Tian Xing Women's Association meetings: 9 sessions

Exchanges in topics on intimate relationship and violence among LGBTQ+ peoples: 5 sessions with 26 attendees

Community and Campus stall activities: 4 sessions

Participated in various parades and events to support for social movements: 4 sessions

Reception of domestic and foreign LGBTQ+ organization workers / students: 7 sessions with 20 participants

Various interviews: 1 session

# Budget

Taipei Office		
Community Services	Telephone consultation service	824,844
	LGBTQ+ and gender diversity education	542,744
	LGBTQ+ youth services	594,744
	LGBTQ+ elderly and multiple identities	955,444
	Family services	623,924
	HIV/AIDS services	1,134,524
	Transgender services	771,714
	Lesbian services	695,744
	Bisexual services	4,500
	Non-conventional intimate relationship	532,044
Advocacy and Networking	Networking	175,000
	International participation	567,744
Projects	Workshop on workplace equality	70,000
	Advocacy for LGBTI adoption	71,800
	Service program for LGBTI intimate partner	53,800

	violence	
	Hualien team	45,000
	Fundraising banquet in Taipei	958,000
	Hotline shop	645,000
Organizational management	Service promotion	1,101,144
	Advanced cross-group training for volunteers	32,000
	Office renovation and maintenance	80,000
	Employee Assistance Program	72,000
	Administrative costs and overheads	4,174,137
Total		14,725,851

Southern Office		
Community Services	Family services	395,642
	LGBTQ+ elderly services	139,182
	LGBTQ+ and gender diversity education	331,484
	Transgender services	164,062
	Lesbian services	314,832
Advocacy and	Networking	162,902

Networking	Fundraising banquet in Kaohsiung	466,042
	Administrative costs and overheads	703,474
Total		2,677,620

# Support for Donations

Online donation QR Code: <https://hotline.org.tw/civicrm/contribute/transact?reset=1&id=14>

Or fill in the donation form, scan it, and send it to [meiying@hotline.org.tw](mailto:meiying@hotline.org.tw)

Hotline x Wangdao bank LGBTQ+ themed card: if you use LGBTQ+ card, Wangdao bank will regularly donate 0.2% of your monthly foreign or domestic purchases to Hotline. Do it now: <https://www.o-bank.com/retail/debit/affinity-card/rainbow-card?fbclid=IwAR30DoGaKM2Hk8W3VGavOk-TLquYTHqBvNuzJeRuGq0xv-oSs6hZBxFpneg>

If you live in the U.S., you can choose to donate to Hotline through Give2Aisa, this ensures your donation will be tax deductible: <https://give2asia.org/taiwantongzhi/>

If you have any questions about donating to Hotline, you can contact the Director of Donations from 14:00 to 22:00, Monday through Friday. Director Ruan: 02-2392-1969 / [meiying@hotline.org.tw](mailto:meiying@hotline.org.tw)

## HOTLINE SHOP

We provide all kinds of rainbow accessories and LGBTQ+ friendly products to support you in embracing your uniqueness, to show your most beautiful angles, and to help support the LGBTQ+ people around you.

<https://taiwanlgbthotline.waca.shop/>



